ICANN69 | Virtual Annual General – At-Large Wrap-Up
Thursday, October 22, 2020 – 12:30 to 14:30 CEST

YESIM NAZLAR:　　　　　Hello. My name is Yesim Nazlar. Welcome to the At-Large Wrap-Up Debrief and Prep 70 session.

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With that, I will hand the floor over to Maureen Hilyard, Chair of ALAC. Over to you, Maureen. Thanks so much.

MAUREEN HILYARD: Thank you, Yesim. Kia Orana, everyone, from the Cook Islands. I'm Maureen Hilyard, Chair of the At-Large Advisory Committee, welcoming you all to the final of our sessions, of the At-Large sessions here at ICANN69. It's been great having you along, and we hope you've enjoyed what we've planned for the third virtual ICANN meeting for 2020.

We're starting our wrap-up a little differently this year because we ran out of time during the achievements and highlights session yesterday. It's important that we go over this section, which is about At-Large operations. These next ten minutes—we're going to go straight into finishing off an earlier session, and then we'll start into the wrap-up proper. So these next two minutes are going to be shared by myself and Ricardo Holmquist.

We were looking at the organizational chart earlier on in the week, but when we're looking at that model, the operations part of At-Large— because there's three work streams: operations, policy, and outreach & engagement. But the operations part is basically under my care because it relates to At-Large-wide activities. During 2020, the two main areas that have been of concern to me were, first of all, the

follow-up work stream activities related to ATLAS III, which took place in Montreal at ICANN66. That involved a survey after ATLAS III, where the participants provided not only feedback on the event but also some ideas of their own about how we might improve what we're doing in At-Large. This feedback was summarized and categorized in a survey report which was put together by a team lead by Eduardo Diaz. That's available online.

The second achievement—major achievement—for this group was, of course, the finalizing of the At-Large Review implementation report, which culminated from nearly four years of review, responses, implementation, and then the writing-up of the report. Of course, one of the final completion items is the ALS mobilization document, which has been led by Alan Greenberg. There's already next steps planned for our next workplan for 2020/21 as we get feedback on that document before it's endorsed by the ALAC and goes to the Board.

But, as part of our ongoing improvement activities, we've initiated another membership working group that's looking at criteria for the registration of unaffiliated individual members. That's another growth area within At-Large.

So this is a little preview of some of the things that we've got planned within the operations area for next year.

But I really wanted to do is to pass you on to Ricardo because one of the things that we did during the year was establish a new working group. Ricardo very, very generously offered to lead it. It's a little bit different, but it has already shown its value, and a lot of good work is

coming out of that working group already. So, Ricardo, I'll pass it over to you. You've got about five minutes. Thank you.

RICARDO HOLMQUIST: Thank you, Maureen. The operation of the Finance and Budget Working Group was merged—sorry. A [conclusion] or [inaudible] coming from the FBSC (Finance and Budget Sub-Committee) is still there. That's the one that handles the additional budget requests now and in the future, but this group became much larger and is the one that is handling all the finance and budget from ICANN. We see the PTI and IANA budget, and we see the ICANN budget. Also, ICANN is [increasing] the strategic plans and the operational issues in this finance and budget for fiscal year '21. It was very a nice job from ICANN. I guess [we'll] have to think for fiscal year '22.

The things we did last year were looking at the reviews, looking at the finance and budget, and also the strategic plans, not only for the whole of ICANN but also for the different regions. There were different versions: the Latin American one, the Middle East one, and the African one.

For next year, that is the main job is to include more things in there. We had a session at the beginning of ICANN69. It was a [inaudible] session trying to figure out what the priorities should be for At-Large. For all of these working groups and all these reviews in the past years, we have been setting priorities. We have been setting recommendations for ICANN. Then, with the next review, we usually forget these priorities or these recommendations, so we're not looking

back at those. The idea is to begin this Operation and Finance Working Group to start looking at these priorities, to set these priorities, and to have small groups, like the one that is working for the SubPro and the Consolidated Policy Working Group. So it's to have, in parallel with the OFB Working Group, these small teams working on these priorities. Fortunately, we have the people gladly joining the OFB Working Group, looking at these priorities of the different reviews. We have a lot of work in our front. The other one we expect to have in parallel to the OFB Working Group or as our regular report to the OFB Working Group is the multi-stakeholder model and the changes that we think are important to be implemented. So these are the two things that we expect to have for the next year.

That's all from our part. Thank you very much, Maureen.

MAUREEN HILYARD: Thank you, Ricardo. One of the things that was really why I wanted Ricardo to be able to tell you all about that particular group is that it is a side group to the Consolidated Policy Working Group, which is going to focus mainly just on the policy side of things. We will look at more of the operational things that ICANN Org is involved, and that does very much include the finance and the operational plans that we can have a look through. So, if you're interested in that side of the work that goes on within ICANN, it'd be really good if you could actually join us and be part of that because we write comments on public statements and that kind of stuff. So please come and join us. So thank you for that, Ricardo.

We can now move on to the actual wrap-up, which is a timely, first of all, look at the upcoming year because at the end of this meeting is when our new members take their seats in their leadership roles, either in the ALAC or in the regional leadership areas they belong to. So what I thought we'd do is I'm just going to very briefly go through the members who are either leaving or arriving onto the ALAC table. Then I thought it would be better if the RALO Chairs announced their farewells and welcomes to their regional leadership for next year. But I'm only giving you a brief time, so you've only got two minutes each. It's just that I also found that Alp had done a really lovely slideshow/slide deck that he has produced, but that's going to come later on in Item #7 at the end of the program, where we'll have a little bit more time.

From my part, with regards to the ALAC, we are losing two very important ALAC members for me because they've actually been part of the ALAC leadership team, which has a very strong role in the ALT+, as well as the ALAC, especially—not taking it away from Humberto, who has worked very hard, I know, in his region with the pandemic; his family life was in a bit of an upheaval, as it has been for a lot of people. But with Tijani. I did mention in the AFRALO meeting that I attended how much he has been valued within the ALAC. I know that he was also on the leadership team for Alan Greenberg as well. He's been on the ALAC since 2012, and I remember that because I happened to notice that date because it was my very first fellowship. 2012 was my very first fellowship with ICANN when I was deciding whether to join or not. But Tijani had hopped onto the ALAC already.

So we're losing Tijani and Humberto, but we're actually welcoming five new members who are Sarah from AFRALO. Sarah is very well-known to us already because she's been part of the Fellowship Program. Very active already. We've got Pari Esfandiari, who is actually online at the moment. I was going to ask her if she would introduce herself if she is able to do so. Pari, would you like to say hi so we can hear you? I know she was talking to us before. Maybe not—

PARI ESFANDIARI: Yes. I was trying to unmute myself, and somehow the technology was failing. Anyway, I am very honored to join all of you. Thank you very much for accepting me. I'm looking forward to participating and contributing any way I can.

MAUREEN HILYARD: Great. It's nice to hear you, and we'll all see a photo of you on Ops' slideshow later on.

PARTI ESFANDIARI: Thanks.

MAUREEN HILYARD: Then we have Sindy Obed from LACRALO. Sindy is from Haiti. That's about as much as I know. Is Sindy on the call? Does anybody know?

[VANDA SCARTEZINI]:   No, he's not.

MAUREEN HILYARD:	Okay. That's right. Then, of course, you'll notice there's no one new from APRALO because Holly was reelected by her peers in APRALO because she's one of the leading policy gurus on our team. So we needed to bring her back.
	The last one that I've got is Greg Shatan. Now, Greg is no stranger to the ALAC. In fact, he's going to be hitting the ground running already because he's been an active member of the CPWG for the [yonks]. So he basically knows the ropes already.
	We're very honored to have all these new people coming onto the ALAC. I'm really looking forward to working with you all during the upcoming year.
	So let's have the RALO Chairs, starting with Seun, if he's available, or—
ALAN GREENBERG:	Maureen, note, hands up.
SEUN OJEDEJI:	Okay. May I?
MAUREEN HILYARD:	Seun? Sorry. Yeah.

SEUN OJEDEJI: All right. Thank you for giving me the floor. We have a couple of leaders from our region as well. Maureen has already mentioned Tijani from ALAC, who is actually one of the ones that we consider as fathers of AFRALO in terms of the number of contributions that he has made in AFRALO and of course the history in how long he has been serving.

But, within the leadership of AFRALO itself, we have Sarah—Sarah Kiden—who was actually serving as the AFRALO Secretariat. Of course, it was really a joy working with her as Chair. Of course, I'm sure the same is the case with my colleague, the Vice Chair of AFRALO, Aziz Hilali. We wish Sarah the best as she moves on to the ALAC. And, of course, on behalf of AFRALO, we really, really appreciate this contribution.

The other one is Fatimata Sylla. Fatimata Sylla is actually our Outreach and Engagement Co-Chair. She has indicated that she would be available to serve in that role after this current AGM. Of course, we'd like to thank Fatimata for her service. Of course, we hope that she still remains within the community. The same applies to all the ones I've mentioned as well, especially Tijani. She has also promised that he will remain within the community.

The incoming we have is Abdeljalil. Abdeljalil will then replace Sarah in the role of Secretariat. Of course, Abdeljalil already hit the ground running because he's already part of the group, part of the community. Of course, I look forward to working with him as Chair. And, of course, the entire leadership, myself, and all the other ALAC members look forward to working with Abdeljalil in that capacity.

I think that's it from me. I hope I took [under] two minutes. Thank you.

MAUREEN HILYARD: No, that's great. Thank you. Sorry, Sebastien. Your hand is up. You're next.

SEBASTIEN BACHOLLET: Thank you very much, Maureen. My hand up was for the previous item about the OFB. I will say very quickly that, yes, you talk about the organization. I think it's important also that we will take care in this group the organization of ICANN. Therefore, ATRT3, for example, or Work Stream 2, falls also under this one. I think it's not just what is coming from the Org but it's also what is coming us as a community in the regard of the organization of this structure. I hope that the ATRT3 proposal will be accepted by the Board, and then this group will have big work to do with the reorganization of the reviews. Just to take one example.

Do you want to say something, some word about EURALO now, or do you want first to go to NARALO?

MAUREEN HILYARD: No, no. You can do it now.

SEBASTIEN BACHOLLET: Okay. Thank you. It will be very short because we don't have yet our general assembly. It will be on the 17th of November, as we organize

other meetings during this ICANN meeting. The only people who are leaving—we already said that earlier—is Eric Schweighofer, who left the NomCom. But he's replaced by Bastiaan, who is an ALAC member. And there's some other changes, but nothing new. And I don't expect any news during the general assembly because we are elected for two years. Therefore, I guess we will stay on board for one year more. Thank you.

MAUREEN HILYARD: Thank you. Alan? Seeing as your hand is up.

ALAN GREENBERG: Thank you. My hand was up for the last item on welcoming the new people. I guess I just want to make a comment. This is the first annual general meeting that we've held virtually. One of the real difficult parts of not having face-to-face meetings is, when new people come in—and I'm talking particularly about Pari and Sindy in this case … The annual general meeting is an opportunity to meet them, to talk to them, learn a little bit about them, and get to a point where you feel comfortable working remotely, and we don't have that luxury right now. I think it's going to take an extraordinary effort on all of our parts—both the new people and everyone else—to reach out and try to get to know people and be able to work with them well. It's a very, very different environment and a very different change from what we've had to date. I think we're going to have to put a lot of effort into covering for it. Just wanted to note that. Thank you. And welcome to both of you. And welcome, of course, to Sarah and Greg, who I do know. Thank you.

MAUREEN HILYARD: Yes, we all know. Thank you, Alan, for raising that. Olivier?

OLIVIER CREPIN-LEBLOND: Thank you very much, Maureen. It's funny because Alan spoke about one of the difficulties of not being face-to-face to welcome new people, but I am also sad about not being face-to-face to say goodbye to our friends, Humberto and Tijani. Humberto I've worked with. He went through some hard times, but he was still there, active, doing things. And, of course, we all know LACRALO went through some heavy times as well. I think he was one of the key players in LACRALO to make it the successful story that it is today. But it's really sad to see him go. Also, we're going to be missing an incredible bass player in the Global Equal Multi-Stakeholder Band. So that's a double sadness for me. I don't know what to do. So that's one.

With regards to Tijani, Tijani and I worked for many, many years together when I was ALAC Chair and also on so many of these new things—the new gTLD system and the … He is one of the architects, I think, of the Applicant Support Program and also of all of the capacity-building as well. So it's really a big, great loss to have him leave us now. I'm just so sad that it happens virtually like this. I was just going to send a virtual … Because I've got Latin blood in me, and I'm on the Mediterranean … So it's like a virtual abrazo to Humberto and [inaudible] Tijani. I [inaudible] Tijani as well because that's what missing: the virtual hug that we all need. But thanks very, very much guys. I hope that we'll be able to meet again in the future—again,

maybe in a future meeting. Then we'll be able to catch up with what we're missing here. Thank you.

MAUREEN HILYARD: Thank you very much, Olivier. And it's so true. Thank you.

Now we'll get to our program. Thank you, Satish, for being ready. You can go next.

SATISH BABU: Thanks, Maureen. On behalf of the APRALO community, I'd like to [praise] on record that [inaudible] for the outgoing APRALO Vice Chair, Ali AlMeshal. Ali has been a major source of strength for the last three-plus terms, and he will be missed, although he will still continue to lead some of our initiatives in APRALO.

On behalf of all of us, I'd like to welcome the new Vice Chair. That's Nadira. With Nadira coming on board, we have the distinction of, out of the eight elected or nominated leadership team representatives in APRALO, that seven are women. This must be some kind of a record. So thanks, and back to you, Maureen.

MAUREEN HILYARD: Thank you, Satish. Yes, that's a good record. So you're the token male.

We've then got Sergio.

SERGIO SALINAS PORTO: Thank you very much, Maureen. I'm going to speak Spanish. These are words of goodbye for two friends: Tijani, with whom we have worked a lot over these years. And we got to know each other a lot. Many times, just by looking at each other, we know what the other one thought about some things. He always encouraged me to learn how to speak English, and that is a big push of Tijani: not to leave ICANN.

My friend then, my brother, my great mate: Humberto. Humberto met in the recent history of the region a major milestone because he helped many things such as bringing peace to our region and some conflicts we went through. But I had to close a stage that was started by Humberto. I know this is not a goodbye. It is just a handing-over of responsibilities because I know that Humberto will continue in our region. Also, he doesn't know, but we do have a conversation pending that I think he will have more responsibilities in the region so that he can use all the background he has with him that he has earned throughout these years of service, not just in the region but for ALAC and the Americas. He is an individual about whom I should acknowledge that, when I first met him many when we were just starting with LACRALO, he always gave signals of his commitment to the region. He gave evidence of that for six continuing years in office. So I'm saying this only, and I'm so emotional. But that's it. It's the only thing I can say. Thank you.

MAUREEN HILYARD: Thank you, Sergio. I'm sure everybody feels the same way, too. Sorry, I've got to turn my … okay.

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So we're up to our last RALO Chair, Eduardo. I'm sure I saw his name.

EDUARDO DIAZ: Hello. I hope you can hear me. Well, our elections this year were kind of boring—we are the same people—in the sense that we reelected Marita Moll. So Marita is coming back to the ALAC for two more years. Jonathan is in the second year right now, so he wasn't up for reelection. From the NomCom front, Glenn is going into his second year in the NomCom. I was reelected for two more years as Chair of that RALO. I have seen Javier Rua moving from ALAC into the ccNSO Council. So that's a change. That's going to be interesting. It's a different environment. So I wish him a lot of success there.

So that's what I have to report then. I've been sorry for seeing some of the people leaving, but I'm pretty sure they will be around. People leave from positions but they still participate. Thank you so much.

MAUREEN HILYARD: They certainly do. Thank you. So there'll be a little more on that later on.

Now we have a little bit of time for Jonathan to do a review of the At-Large sessions. The stop time is, as we've got there, 11:18 because that's when scheduled our ICANN guests, Jonathan. So, if you'd like to do your thing now.

JONATHAN ZUCK: No problem. Oh, let me … Sorry, I turned off the interpretation. Thanks, Maureen, and thanks, everyone. It's been a long meeting, but the At-Large has been a very active participant once again. I think, in many respects, the At-Large community has found the opportunity to really shine in the virtual environment in a way that a lot of the other communities within ICANN have not because we have so many folks that are interested in these issues that normally don't make it to physical meetings that are showing up in large numbers to the sessions that we do. So you should all be very proud of how this went.

One of the things that I want to mention is that, at the request of the Technology Task Force, ICANN did an experiment with also simulcasting a few of the plenary sessions over YouTube so those with more bandwidth, etc., would be able to see the full Zoom video rather than having to just look in by phone. So it'd be interesting to get feedback on how that went as well.

We had a number of sessions during the SO/AC week. We did a session on getting ready to educate individual users on DNS abuse. It was just the beginning of what will be a series of discussions on the best approach. The consensus seemed to be to identify the materials that are out in the world, many of which have been produced by government and are therefore in the public domain for our use, and to create an inventory of those materials and to begin a plan of distribution through our At-Large Structures. There's also talk of coming up with a kind of a webinar on DNS abuse that was aimed at individual users and that we could perhaps train ALSes to deliver this webinar live in their local area and language. So those are a couple of

things that the Outreach and Engagement Committee will be working on.

This week, we did a number of policy-related sessions. Hadia did a session on a managing the namespace for the needs of individual users. Hadia, if you're capable of giving a three-minute summary of the session and how it went, we would love to hear from you. I don't mean to put you on the spot, but, if you're able, please speak up and give us a very short review of how you feel the session went.

HADIA ELMINIAWI: Thank you so much for … Just a second. I just need to disconnect the …

JONATHAN ZUCK: With your mic unmuted.

HADIA ELMINIAWI: Okay. So thank you, Jonathan. I think the session went very well. It was about coordinating the unique identifiers and the interests of the Internet users. During this session, we were actually trying to explore the interests of the Internet users as they relate to the unique identifiers from different perspectives. Of course, I need to mention that we great speakers. We had Leon [from the Board;] of course, ALAC's selected Board member. And we have Dr. Steve Crocker. Actually, it was an honor to have them on the session. Leon talked about how the multi-stakeholder group works together in order to

coordinate the unique identifiers for the public interest and how is this done in the public interest. Dr. Steve Crocker talked about the security and stability aspect, the interest of Internet users from that perspective, and the unique identifiers, and also industry-related actions in relation to the security and stability of the unique identifiers and how this affects end users.

I swiftly talked about how ICANN policies can impact end users. In doing so, I referred to some of the current policies and how those policies affect individual end users.

So that's basically what the session was about. I'm looking forward to actually similar sessions. Thank you so much.

JONATHAN ZUCK: Thanks, Hadia, so much, and thanks for a great session. I think it was really enjoyed, both by the participants … And you had quite a large audience.

Speaking of large audiences, one of our biggest draws is sessions put together by Joanna. Joanna, if you don't mind being put on the spot and can give us a little bit of a three-minute summary of the session that you chaired, I'm sure everyone would appreciate it.

I see that you're on.

MAUREEN HILYARD: I think she's actually … Her—yeah. She's actually keeping a watching brief on it, but she's in a class.

JONATHAN ZUCK: Oh, all right. Well, then I will take her off the spot. Joanna organized a panel talking about "Beyond the Budapest" and some agreements in Europe that deals specifically with cybercrime and DNS abuse and the best ways to deal with and how some of that new legislation might standardize across the globe. It was a very good session. Those of you who missed it because of the time zone or something, I highly recommend you go back and listen to all of these things as well.

Mattias, I see your hand is up, so maybe you'd be interested in giving a little bit of, again, a very quick summary of what took place during that session.

MATTHIAS HUDOBNIK: Yeah. Hello, everybody. Can you hear me well?

JONATHAN ZUCK: Yes, we can.

MATTHIAS HUDOBNIK: Great. Yeah, indeed. You already gave some little intro. So there was Joanna chairing the great session, who explained all the different frameworks, like the U.N. frameworks and the DNS framework and their applicability related to ICANN.

Then I was presenting more of a practical example of an Internet end user which would have a domain name [inaudible] [anti-abuse] and

how he would act (going to the police) and also applicable laws related to these abuses and when people have problems with the DNS framework, also in terms of content, because the DNS framework states that registries and registrars can take off content. At least it's in their guidelines. We tried to discuss this issue a bit but not too much focusing on the new [inaudible] because there was another session by Olivier which was talking on this issue.

Then, after my practical example, there was Alexander Seger from the Council of Europe. He was explaining a bit about the Budapest Convention and also the Budapest Convention [Plus] with a lot of new insights related to cybercrime and also the applicability with DNS WHOIS. Then, afterwards, we had some fruitful discussion. Thank you.

JONATHAN ZUCK: Great. Thank you so much for speaking up.

Sergio, did you have a quick question? Because I would love to just get through these presentations. But, if you got something quick, go ahead.

Okay. I'm going to move on. Olivier chaired a very interesting session on platforms and regulation. Olivier, can you give us a three-minute report on that session and how it went?

OLIVIER CREPIN-LEBLOND: Yes, certainly. Thank you, Jonathan. I'll try and be faster than three minutes. It might be a miracle if that happens.

JONATHAN ZUCK: Not by speaking quickly.

OLIVIER CREPIN-LEBLON: Correct. I'll take my time. My screen keeps on flashing slower, slower. Thank you. We had a session that was divided into—well, that effectively brought forward the face-to-face meeting of the usual engagement group on Internet governance[,] the previous cross-community working group on Internet governance, and the public meeting that we usually have at an ICANN meeting. It had been year since we had last had such a big meeting like this one.

The whole part was divided into two sections as a result. The first section was talking about platforms and regulation—the key being regulation. We had plenty of panelists that came to speak to us first about platforms. So we had Holly and Bruna that spoke to us about platforms and examples of regulation taking place around platforms—one example in Australia and one in Brazil. And then we had participants that provided some more background on the Digital Services Act that is currently being put together in Europe and further discussions then on how this could affect ICANN.

Pierre Bonis from .fr also provided us with some background on how regulation affects some of their members in the Country-Code Name Supporting Name Organization. Also, the ccTLD (country-code Top-Level Domain) operators get affected. So we had that. It was a great conversation.

Then we had a conversation/a dialogue with Tripti Sinha, the Board member who is the Chair of the Board Working Group on Internet Governance. She shared with us the current work that the Board is doing in this topic.

Finally, there were updates on Internet governance topics from an intergovernmental organization perspective, as ICANN staff provided us with full details of ICANN activities in Geneva—well, primarily in Geneva—and in New York.

Unfortunately, we didn't have much time for discussion, but the two hours went so fast. Maybe next time, one lesson will to be have less people invited and more discussion. But I do note that the chat was extremely busy. So, if you've missed that session, go over and watch the recording and read the chat. It should be good fun. Thank you.

JONATHAN ZUCK: Thanks, Olivier. I can definitely back up that recommendation. With a number of these sessions, you'll want to watch the Zoom recording itself so that you can not only hear what was said but also what was written in the chat. I'm going to have to go back and review the chats that I was even involved in to try and keep track of all that was said.

We also had a very interesting session which was a meeting between the GAC and the ALAC, discussing the possibility of working together on a number of policy issues. Yjro, if you think you can give us something in three minutes—well, two minutes—please go ahead.

YRJO LANSIPURO: Thank you, Jonathan. Can everybody hear me well?

JONATHAN ZUCK: We sure can.

YRJO LANSIPURO: Okay, fine. So we have had these [inaudible] with the GAC since 2016. What I'm glad to say is that we're becoming more and more operative year by year. So now, this year/this meeting, we were actually able to talk about SubPro and EPDP cooperation on a very concrete level and agreed on next steps, which will involve intercessional meetings between the topics leads on both areas.

A third item was by Jonathan, actually. Jonathan explained this ALAC/At-Large initiative of educating end users. That was welcome by the GAC. I think they would be interested in knowing what we are doing and, of course, helping us with the materials, with the resources, that governments have on this topic. Thank you.

JONATHAN ZUCK: Thanks, Yrjo. And I see Goran has entered the room, so I'll just quickly conclude by saying that we also had the opportunity to moderate one of the plenary discussions that dealt with the data relationship between the requesters—law enforcements, IP interests, and others (cybersecurity researchers)—and the contracted parties. We had a very lively discussion about what data there was to demonstrate what the world looked like over the past couple of years since the

imposition of the temporary specification and the need to comply with GDPR. I will say that it didn't have a clear result because there was a lot of competing statistics. So [to] really create a more data-driven look at what the impact has been associated with this is an effort for the future. But we had a very lively discussion take place on that topic. So thanks, all of you, for paying attention to it.

Without further ado, Maureen, I will pass the talking stick back to you so that you can engage our guests. Thank you.

MAUREEN HILYARD: Thank you very much, Jonathan. I'm just thrilled with the conversations we've just had about the activities in which we were involved. And I'm very pleased that our guests were here to hear it. I think we've got Goran, Maarten, and Leon here at the moment, and we've given them a pretty decent slot of our time. We really want to make sure that they have time to say what they want to say.

I'm sure that Sebastien won't mind if I give Goran the floor, seeing as he also has his hand up, just so that we can get some conversation going. But we'll just hear what Goran has to say first before I ask him a question. Goran?

GORAN MARBY: Thank you for waking me without mentioning my name. I [want to] make comments about the data issue. Honestly, I sometimes that some people look at that and say, "This data doesn't support my view of the world, and therefore I don't think it's good data." What we try to

do at ICANN Org and have been deliberate about for three or four years—because it's actually been since I joined … We started health indicators. We've done them DAAR. We did the systems that I don't even remember the name of—DNS [Sticker]? I think that's the short term for it. It's where we looked into specific names of domains, like COVID-19. So we see data, and we actually have … When it comes to DAAR, for instance—the [methodology]—we went into two different academic institutions and asked them, "Are we doing the right thing? Are we doing it the right way?" etc., etc. [We want to be] very transparent. So I'm fairly confident about that we present data that is neutral. I hope that's going to help the community about the [many] deliberations going forward.

I hate to see this discussion about who's data is the best one? ICANN's purpose in this is to provide information to the community so you can make decisions. We don't make decisions about this data. I know David did a good job of explaining what we are. We aren't taking away the definitions of the problem. I just want to say that when we talk about data because I know, Jonathan, that you're data-driven and you want to talk about data. We actually have worked a lot to be able to provide the community with data much more than we did before, to be honest.

JONATHAN ZUCK: Goran, this is Jonathan. I think that's absolutely right. There's a lot more data than we've had in the past, and a lot of it, I think, is trying to understand it, as you say—not be in denial about it but try to

understand the data and the implications of the different types of data, etc. So I think there's still work to be done by the community as a whole in understanding the data better, but I think we're all—

GORAN MARBY: That's true, Jonathan.

JONATHAN ZUCK: [inaudible] available to us. That's all.

GORAN MARBY: That's true. One of the things we do through … Unfortunately, I was a little bit tired when I came up with another acronym—the ODP—because we already have an ODP, which is the Open Data Project. We've done a lot of work with it. During the COVID and pandemic, we put it a little bit on a backburner because we had to spend a lot of resources on other things. But, in the Open Data Project, which will change to ODI, by the way (Open Data Initiative)—yes, because I needed another name, and my team didn't want to call it Blueberry— we gave you the raw data. We try to provide you actually with more raw data so you can play with it yourself, which I think is a good thing. One thing is we often get data, we often get information about someone who's making reference to data, and we always ask for the raw data. So we can put that information in. Often, we don't get that. We get to know statistics that someone has done.

Another example of statistics is the amount of how much disclosure has the contracted parties done when it comes to a request based on the temp spec. The interesting thing is that they come to ICANN and say, "We haven't got this answer," but they never used our structure to get the answers. So, if we look at the compliance, for instance, we don't get them. They don't complain to us. It's very hard. How do you measure those statistics?

So the only thing we want to do is provide data and come with input. Also, respect for the fact that we don't have all the data in the world because some of the data no one really has. Maybe the ISPs around the world have it. But inputs is good, and I think we're making progress.

Anyways, that was not supposed to be what I talked about, but it's a good—

JONATHAN ZUCK: I think [inaudible] Goran. Thank you [inaudible]

GORAN MARBY: [inaudible]. Over to Maureen who could moderate and Jonathan [inaudible].

MAUREEN HILYARD: No, that's fine, Goran. I think it's really great that we woke you up. I think, too, that one of the things we've actually been doing is an overview of ICANN69. We just wanted to get an idea from both Org and

the [Board and you] about how you think it went and perhaps a little look at what your plans are for post-ICANN69.

GORAN MARBY: Do you want me to start?

MAUREEN HILYARD: I know you've got the survey out, and our people are doing it. You can start.

GORAN MARBY: Oh, I think that this has been the best meeting over.

MAUREEN HILYARD: Always is.

GORAN MARBY: I see this from where we are rather than where I wanted to be. Of course, I wanted to be in Hamburg. Of course, I wanted to meet all of you and talk to you. I do miss you dearly, and Zoom—I think Alan said it— … I think, to summarize what Alan said before, you can use trust on Zoom, but it's very hard for you to gain trust on Zoom because you need to dance together, as me and Jonathan did in Japan. I don't know if that increased the trust he had in me, but it was fun anyway.

So what I take away is that we are, I think, from an effective—I hate the word "effective" because ICANN, to me, should not be effective … But

I think we progressed. The community has, since the pandemic, been very, very effective. We produced the Expedited PDP. You have the SubPro. You have the auction proceeds. There's a lot of things that have been done. So I think, for that part, it is a success.

But it raises a lot of questions for me, which is one of the reasons why we're doing the survey. We call it a survey, but it's really an ability for the community and different groups to come together and discuss how do we handle this and how do we do this better and, also going back to Alan's comment, how do we make this even better, accepting where we are? We don't know how long this pandemic will continue. We don't know when we're all going to feel safe about it. But you have to make the best of the situation. But the community and you guys have the [long] say in that.

So I think we did [this], but there are things that we learn how to do: plenaries. We are looking into more technologies to make them more informative and maybe a little bit more fun. We're learning from the experience. We're listening to you, as we did with this [YouTube] experiment we're doing, which, by the way, I hear that the difference in bandwidth wasn't as big as expected. But I'm waiting to hear more [from Ashwin on] that one.

But the real lessons from this: how do you want us to support you when it comes to your processes in the future? Between now and ICANN70, it's going to be a very intense period (if any period in ICANN is not intense) because what we're doing now from the ICANN Org perspective is to, of course, to set ourselves in the position that we,

together with the Board, have to start preparing Board sessions. You heard a lot about the discussions about what we call the operational design phase. I want to reinforce the fact that the reasons why we're doing this is that we're opening up for more transparency a process that already exists in a very complex environment. After the sessions we just had with the Board, a community member reached out to me and said, "Anything we can do to not repeat the experience from the first round is beneficial," because it would seem [when] Board made its decisions that we will run into a period with a lot of decisions, and community members thought that happened in the dark, which is not the way … I can't judge. I wasn't there, but I really want to make sure that that notion doesn't happen again.

So what we're going to do is to start preparing the Board for a lot of the decisions, together with the Board. The Board is very much involved. It's not like they wake up one morning and get a paper from us saying, "And now you're going to make decisions." For the caucuses and committees, they're very much involved in that.

And it's going to take time. If you take the Expedited PDP Phase 2, one of them is that we have to look into the actual technical design of a system like that, the cost for it, but also the legalities to check, international data transfers, and all of that. So it's going to be a lot of practical work. I think that, ICANN70, it's is going to be very much reporting back to the community about where we are and the status and how to interact.

I also want to give a little bit of caution because, now when the community has done a lot of its work, the bandwidth that ICANN Org and staff and the Board has to go into new adventures for a [time] will be limited because we have some really big tasks going forward and we want to sure that we handle those in a transparent and accountable way and also with high quality. So it's going to be very much [a shop]. It's going to be a lot of work to implement the community's recommendations.

So, Maarten and Leon. By the way, as I always do nowadays, I want to give a … Jonathan mentioned that. You are very productive in At-Large now. I'm impressed by that. You're active in sessions. You're active in the policy work. You're active in communication with the Board. You have Leon on the Board. You submitted eight policy statements, and LACRALO submitted one statement since ICANN68. That's impressive. So I don't understand what you say—that you do[n't] have time to do anything—because you're producing more than anything. And I think your voice is important, and I congratulate you.

MAUREEN HILYARD: Thank you. Just before we move on to Maarten, I just wanted to say congratulations on getting an extension for your position. I'm thinking, two years? Two years. What are you planning to achieve, you think? In one minute, what are you planning to achieve in two years?

GORAN MARBY: There's a lot of technicalities in this. So my contact will now expire in May 2024, I think, so it's actually four more years or three-and-half more years. First of all, when I get the question, "Why do you do this?" I say I'm probably stubborn. But I really enjoy working for ICANN. I'm really proud to have the role I have in ICANN. I love … It comes very personal to me. I believe so strongly in the bottom-up process and the multi-stakeholder model. Even if people sometimes get very tired of me when I say, "No, that question doesn't belong to me. It belongs to the community," then they claim that I'm not taking my responsibility. But it's actually what I believe in. That's reason I'm doing it. I have the best Board in the world, of course, and I'm really grateful for the staff I have. I can actually tell you they are happy about them as well. We actually did an employee survey over the summer which showed, I think, that 92% of our staff think it's a great place to be in, which I think is exceptional.

So my aim is to continue to do what I can do to make ICANN Org more transparent and therefore more accountable to [finish] all the programs that we do internally to make sure that you know and you can trust what ICANN Org does when it comes to implementations or recommendations from GNSO or implementations from recommendations and other things.

My role? I'm not the ICANN CEO. I'm the ICANN Org CEO. I'm very proud of doing that. So to continue on the evolution and not very much revolution—that's what I'm planning to do for the next four years; taking orders from the Board, basically.

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MAUREEN HILYARD: Excellent. Sebastien has his hand up for ages, and I do want to ask him if he can make his intervention brief. And is it directed at Goran? Sebastien?

SEBASTIEN BACHOLLET: It was before Goran. It was to add one session that we organized. It was a EURALO roundtable. I wanted to thank both Maarten and Goran for coming to this session. I hope that this multi-stakeholder roundtable at the European [event] was useful for the participants. Once again, Goran and Maarten, thank you for coming to that session.

GORAN MARBY: I should have mentioned that. I really enjoyed that session, and I would like to do more sessions like that, not only from Europe but from other parts of the world, because, as was pointed out, legislations are local/regional, and I think that, even if the impacts could be seen globally, to have the conversation … And it was an excellently moderated, Sebastien, by the way.

MAUREEN HILYARD: Great. Well done, Sebastien. Well, I'd like to ask Maarten what, for him, are the highlights for this meeting. If we're looking at highlights for us over a three-week period—to be honest, I'm so over it; the whole three weeks and working in the dark on every day of our sessions … And I think that one of the things for me personally is the fact that, as you

say, we've got some really wonderful people within At-Large who've actually run some really excellent sessions and certainly kept me awake and were really thought-provoking as well. So, for the Board, Maarten, what do you think that you've achieved? Has it been the success that you think the Board thinks that they wanted?

MAARTEN BOTTERMAN: Thank you, Maureen. Indeed, you take ICANN69's sessions into your night. I was [smiling] when Goran said he enjoyed the session with Sebastien because that was starting in very late evening, and he's been working throughout the night. So the time zone, for sure, is a challenge. I'm impressed by everything that has been achieved.

Well, you know this habit has been growing—to have a bingo card. For me, it's my list of talking points. With Goran talking before me, it's like, "Okay, done … done … done," also because we work hand-in hand (Board and Org), as Goran said. The Board's role is to provide an overview and to make sure that, on a strategic level, we are keeping track and, of course, to make sure that, if any actions are taken, these are in line with our fiduciary obligations, both from a legal/bylaws perspective, and that that is not a waste of money.

So, for me, what has been happening this week is a lot of focus on all the projects that have come to fruition, like EPDP, ATRT, and auction proceeds, and getting closer to Subsequent Procedures' end—a lot of discussions on different elements on that, depending on which part of the communities [inaudible] emphasis [inaudible] [mention] and SSR2 particularly the DNS abuse discussions. What we are to do with that is

clearly something that we're all working on, but they have been doing so over time, and it feels like we got a better grip on it—more explanation about what we already do in terms of compliance, what we already do in terms of data.

So the Board, from an outside perspective, sees that actually we're moving quite well. We have a lot of attention for that, both from a risk perspective—the Board Risk Committee is leading in that—but there's also of course involving and informing the Board.

Later today, we'll set up also a strategic planning committee to ensure that what we do is reflected back to the strategic plan for the coming five years that we're all committed to. So I'll make sure that, both from a risk perspective and strategic perspective, things we do and our decision-making also reflects back to what we actually agreed to together. So I think that has been very good.

Prioritization is a key issue that has been touched upon in several sessions. It's basically also what we as a Board need to do for ourselves. I guess, in different communities, you have the same challenge. We all are in the same position, where we cannot get things done in a room and lock the door and get it solved and then get out with everybody in the time zone, with everybody being fully there physically and mentally and equally awake. So, in that, it's important that we look at both things together.

With all that, I think, looking back to this week, the biggest change in awareness-raising was also linked to that we do these things together: the Board, in their role, and the organization in making things

happening, and the community in determining what the policies are and what the priorities are and what is important to us. So that's an important thing [in] that the organization [inaudible] project that Goran mentioned can be very instrumental in making sure that these things tie together, that we take responsible decisions and have a good understanding what the policies do, and the organization knows what actually would fulfill the intent of the policies in the way it's implemented.

So I guess, looking back here, a real big thanks for all of you for your commitment and for the excellent sessions.

Yes, Sebastien, I enjoyed the session with you, too. The multi-stakeholder model and evolving that, recognizing that it needs to be involved, is something that is very vivid in the ALAC community. And also your contributions to progressing that, your thinking of that, and also how you reach out in particular to other people to draw new people into the process is, I think, a key element in which ALAC has been a leading force. So I'm looking forward to progress that as well.

So it's a long answer to a very short question, Maureen. I hope you appreciate it.

MAUREEN HILYARD: Brilliant. I was just thinking, when you said about doing things together … During the sessions, I would do a bit of a trawl through the attendees. It was really good to see that there were people from across the community showing interest in what we were doing. I think

that, if anything, probably one of the advantages of the virtual is that people can be in lots of different meetings. They don't have to go to from building to building. It's just another click away and then can be engaging with another constituency. I think that that was a real plus.

Jonathan has got his hand up. After Jonathan has—yeah. Jonathan, do you want to do an [intervention]?

JONATHAN ZUCK: Sure. I just want to take the opportunity to thank Maarten and Goran and the Board generally for taking up the issue of the subsidies associated with the increased bandwidth necessary to participate in these extended meetings. I think the At-Large group/community specifically has a lot of folks that are in lesser-developed parts of the world, where Internet bandwidth is so variable and so difficult and expensive to come by. So I hope that you get some data back on how that program went because I think that we're really appreciative that that took place. I just wanted to make sure that it didn't fall on deaf ears or anything like that. We very much appreciate that it was done.

We also would love to encourage the work that I know is already happening. So it's a difficult thing to talk about, but to bring more tools into the community for consensus-building and things like that online … Because, the more that we're relegated to doing things in a virtual environment, whether it's Zoom or off of Zoom—I don't even know what to call that; off-offline or something that's now trying to happen via e-mail is very difficult … So discussion tools like Slack or Loomio or things like that, I think, can go a long way to create more

structured conversations and better consensus-building and consensus accountability, which is very important as well, so that you're not always revisiting decisions that were made in the past. So those tools … We hope that the IT department's evaluation of those tools is moving along expeditiously because I think we're in dire need of them in the absence of the productive accountability that is often associated with face-to-face meetings. That's part of what we're missing: the idea of people just being able to say whatever they want in the chat. Discussions ending without next steps sometimes, etc., seem to happen a lot in the online world, so having more systematic discussions, more structured discussions, offline, even though it's all online—I don't want to call it … But the in-between Zoom discussions that happen online could really benefit from some better tools than the ones that we have today.

MAUREEN HILYARD: Thank you, Jonathan.

GORAN MARBY: Can I comment?

MAUREEN HILYARD: Yes, you may comment. Of course.

GORAN MARBY: Thank you. It's an interesting question with a long answer, but I want to give you some highlights. It is a bit of delay because of COVID, but

we're getting very close to (which some of you have been helping us with) the information ITI, which is a really big change in access to information from ICANN, where we rebuilt a whole platform for all documentations so you can actually find information on the ICANN Org website. But we build a documentation management system from scratch with a starting point of 120,000 documents. One of the things we want to do there is to make sure that we don't have separate websites for different parts of the ICANN universe and we all collect them under ICANN Org, which we're not there yet, because that will give you better access to information.

The second thing is to be flexible when it comes to IT systems and support. So, when I started at ICANN 200 years ago, we had 140 different IT system [staff] we managed, which is insane. The cost for doing that and the management for doing that is just insane. We're all working very hard to develop new systems and replace old systems because of the cost and the security issues of having too many systems. And it was because, in ICANN, we always ran for, "This is a better solution. Let's do it." So we are more conservative about adding new systems because we want to make sure they are secure, we have backups for it, and we have in-house support for them. We can't have too many different systems in different parts of the ICANN universe. It's impossible. Even if there's something better. There's always going to be something that is better. So it's just to say that I'm not opposed to testing new things, and you know that I'm not. But we are cautious about adding things.

The last thing that I want to mention is that we do something internally, and that is that we actually have, for the first time, having something that we call product management, where we are now working on having one unified project management handbook for all of ICANN Org staff. And we're going to have one system for that. The next phase of that is that what we're doing now is that we are going to introduce that a little later to the ICANN community as well to see if there's a possibility for different parts of the ICANN universe to use the same [methodology] for project management and therefore use the same tool.

It's obvious that, when we come up with a tool, not everybody is going to love it. Hey, we're ICANN. Nobody loves everything here. And we can't tell the ICANN community how to do their internal work. [inaudible] is that we will not have the system that fits everybody. The idea is that we would present something to you that you can, in the future, use so we all use the same project management tools, so we all use the same [methodology] for project management, because much of the work we do is actually projects. You do an [abuse] project. We do a review project. It's a project. So, to enhance the capability in project management and the transparency of that … And, to Jonathan/my discussion, you can't have accountability if you don't have transparency, which means that you can have an insight into how other parts of the community is working as well.

So it's a long answer, but I want to be cautious about the fact that just adding new tools … Because the cost of running all the tools we're

doing right now is too high, so we need to have fewer tools, more effective tools, going forward.

Anyway, thank you for letting me engage in one of the biggest [talks] that I have as ICANN CEO.

MAUREEN HILYARD: Well, it's a very important one. It's a very important one for us, anyway, because I think we're on the same wavelength as far as trying to get tools that are appropriate to what it is that we need to be able to do. I think, if we were able to be part of the evaluation of the tools that you're using and how effective they may be for our use (because we're not quite even sure what it is that you guys are even using) …

But, anyway, that's something for down the track because I'd really like to bring our guy, Leon Sanchez, into the discussion here, first of all to, Leon, congratulate you for achieving a second term as Vice Chair. Although we know that you're in that role in a very objective position, we try not to bend your ear too much. But, at the same time, we know that Leon has the interest of the end users. He's been brought up that way before he went on to the Board. So, Leon—is he still with us? Leon?

LEON SANCHEZ: I am with you, although I am using the wrong background, I guess. Let me switch that. Here we are.

JONATHAN ZUCK: Were you at Chris Disspain's house?

LEON SANCHEZ: Yeah. We were throwing a party for him, so [inaudible]. No, thank you very much, Maureen. Thank you for having me here. As I always say— you might be tired of hearing this—it's always good to be back home. I'd like to speak in Spanish. I often take advantage of the translation services during the At-Large sessions, so I'm going to switch to Spanish and, of course, use the translation services.

All right now . I will use the translation services. First of all, I would like to thank the members of ALAC that are completing their periods in this meeting. A big thanks to you and a warm thanks to Tijani, Alberto, Bastiaan, and Javier. I know that some of them have already. Javier will continue to work with ccNSO, and I hope Alberto and Tijani will continue in the footsteps of Javier and involve [themselves] with their efforts. There are not enough words to repay what I owe Tijani. He has set an excellent example. A great mentor. I wish with my whole heart that he will have a good future in whatever path he walks. I hope he can continue working with the community, such as Sergio said. Same thing for Humberto, our brother, our leader, in Latin America—a great example of perseverance, patience, building bridges, accepting us, getting us closer, and teaching us that there can be friendship throughout disagreement, and always on good terms.

I would also like to thank the members that have represented ALAC in NomCom this year. It's been a particularly difficult year for those who were involved in NomCom. They faced big challenges as to being able

to work. However, they did deliver their efforts at work on time. So a special recognition for these people who were representing ALAC in NomCom. Thank you for your efforts, for your dedication, and for not giving up in your effort in delivering a well-done work on time to benefit the community.

Also, I would like to thank, for the support of the Org, Goran and his team (and obviously, my Board) for launching this pilot program of Internet expense reimbursement. You know that it's being a program that I myself promoted a lot. But, thanks to the eco, I found the Board members and the other understanding and the continuous support of Goran and his team. It was then possible to have this first pilot program in place, which is up to, as much as I know, 29 people who have benefited throughout this meeting. I hope that the outcome of the assessment of the program is positive and that we can continue having programs such as this one for future meetings.

Going a bit into Board efforts, you know that we will have the annual general meeting in one hour or a couple of hours. We will be there reviewing resolutions associated with the CCT Review recommendations and the production of the intergovernmental organizations. These resolutions will be voted for adoption and ideally adopted. You will be able to look at the texts, at the wording. A lot has been done by the community in this regard. The Board—it's important for them to pass these resolutions.

I would like to congratulate all those involved in the implementation of the At-Large review. The Board received a final report of this

implementation of the At-Large Review, and it has been adopted. I think the only thing outstanding is some report that needs to be sent on a half-yearly basis, but I would like to thank all those volunteers involved with their work.

I would like to congratulate also those involved in the ARTR3. The recommendations of the ATRT3 are state-of-the-art, cutting edge, that can take ICANN to a new stage in the way it carries on its activities. The different parts of ICANN are related to each other and responding to each other. So I would like to thank all those involved in this.

I would like to congratulate you also for the work conducted as to the final report as the ALSes/this work group. I've seen that this final report was sent. It still obviously needs to be discussed in ALAC and adopted, but I think that having the final report issued is an excellent first step, so I would like to congratulate Alan and all those involved in this effort.

So good news that we have received for At-Large and the members of the African community is the delivery of the Tarek Kamel to Ramanou Biaou. I think it's just another token of how important it is to At-Large and the community for ICANN's work. This award is not just to Ramanou but in relation to all the work conducted by ALSes and RALOs. I believe that there's another member who's setting in an example: Ramanou. We hope others will work in his footsteps.

To share something that Maureen has said—my Board may have addressed it; Maarten and myself—the fact of continuing leading the Board in the organizational meeting we will have in a few hours … We

will announce Maarten's reelection as Chair and myself as Vice Chair. Without your continual support, it would not be possible without your work, without your good advice, and all the feedback I get from you and, of course, the good advice I get from you, Maureen.

With this, I would like to stop my participation here and congratulate you for a successful meeting and to tell you that yes, we miss you. I hope that we will be able to see each other face-to-face soon and hold each other the way we're used to and be able to seize the moment and spend time together in better circumstances. Thank you very much.

MAUREEN HILYARD: Thank you. Turning off my interpreter there. Okay, thank you very much, Leon, for those lovely words.

Goran, we're near the end of the session, and I wanted to give you and Maarten an opportunity to have the last words before you, I know, rush away to another meeting.

GORAN MARBY: I think it will give it to Maarten to have the last word since he's the Chairman. But thank you. Thank you for inviting me. I always enjoy these interactions. You always keep me busy. You also scrutinize what I do. Keep doing that. So thank you very much.

MAUREEN HILYARD: Thanks, Goran.

MAARTEN BOTTERMAN: Also, from my side, thank you. Thank you for sending Leon and confirming already very early on this year, as you felt he would the right choice for the Board again. I'm looking forward to continue in our work in, in a way, a hardly changed team, with Goran for years more to come, with Leon and me, to lead the Board, to lead our colleagues, having said goodbye to Chris or saying goodbye to Chris after 20 years of service, basically, of which nine years were on the Board.

MAUREEN HILYARD: Yeah, true.

MAARTEN BOTTERMAN: [And who knows?] I'm also very happy with Patricio joining from Chile, who's very well known in the community. And, yeah, all the people that have worked so hard over the last years. Good to see that they don't all disappear either, even if they stop their contributions at the level that they used to, but they move to new positions. And also, the newcomers, I wish you well. It's not easy, but it's a very worthwhile job to do, as I know you feel about it yourself, too, Maureen.

So the only thing that hasn't mentioned yet—Leon was very extensive and comprehensive in his thank yous—is also that, of course, Olivier Crepin-Leblond has been the recipient of the ICANN Community Excellence Award, which was also something always worthwhile remembering.

So thank you for having us. I'm looking forward to maybe have many of you in the next session plenary (the AGM).

MAUREEN HILYARD: Oh, for sure. I just wanted to say thank you very much to you, Maarten, Goran, and Leon. It's not often we get an opportunity to have you for so long at an ICANN meeting. You must admit you'd be lucky if we can find ten minutes of your time to come in and do a bit of a quick [spiel]. We really appreciated this really fulsome discussion that we've been able to have. Yeah, we hope we can do it again next virtual meeting. Thank you very much, guys.

MAARTEN BOTTERMAN: It'd be a pleasure. Thanks.

MAUREEN HILYARD: We're just going to carry on with the rest of our program. Our next session that we've got is … Natalia Filina is in charge of our Social Media Working Group, and she's been very active in promoting the ICANN meeting and other things. So I'm going to pass it over to her. Natalia?

NATALIA FILINA: Thank you very much, Maureen. Nice to see all of you. First [inaudible]. I would like to [visit] social media work in At-Large … performs different tasks in different parts of the year. For example, between ICANN meetings, the At-Large social media is—I don't know—a mirror

of our internal work. Routine. When we can explain our work, our role, we talk about how to join us and how to be engaged in ICANN policy development processes. And we talk about our achievements, sharing our last news, and At-Large news and RALO news, too.

But, during ICANN meetings, social media plays more of an advertising role. We built a strategy, and we had a plan to attract more attention to the topics of our sessions and roundtables. We wanted to invite more attendees to ICANN69, At-Large, and other related discussions, too.

Of course, we understand how difficult for our communities it is to find the time to attend these meetings during three working routine weeks. We do some things to make it easier for our members and for the rest of the communities. So we publish a schedule in to remind about the time, and we talk about the way to participate, to join us. We held a social media webinar and wanted to give not just useful information but help our members to support our social media activities. We are constantly trying to explain in simple terms, in simple language, [that] the topics of At-Large discussions are the topics of concern to end users. We told in social media that our ICANN69 At-Large station included the European perspectives, too. We put in social media—our positiveness—and we tried to show our At-Large nature and our [inaudible] leaders, too.

I would like to thank all of our members, all members of the ICANN69 Programme Committee, At-Large speakers, panelists, the Social Media Working Group team—all the most creative and positive and active At-

Large members who create and support the promo, and materials, production, and share our posts in Twitter, in Facebook, and in Instagram, too. And I would like to thank ICANN At-Large staff and interpreters for your significant work for a successful ICANN69 by all means.

After this meeting, I will analyze our work, and I will give you a report. We will decide together what we will bring to the upcoming IGF 2020 and ICANN70. Hopefully it will be face-to-face, maybe. Some things that we didn't make, even if we planned it, we will do in the future. It's great. Social media channels are a less formal environment where we can say that we miss each other, like now in our chat.

The most pleasant moment: now I would like to announce the winners of our Twitter competition. I thank Evin. You prepared the great slides about our Twitter participant list.

Next slide, please. I think we can see the names. So you can see that our first winner is Natalia Filina, but I think there's something wrong because you know this [a] post with an invitation video from our leaders. So I would like to say that this Oscar goes to Jonathan, who made this video, and our movie stars, Maureen, Sergio, Eduardo, Seun, Sebastien, and Satish. I congratulate all of you. Great job. Thank you very much.

Next slide, please. Second place is our Shreedeep Rayamajhi and his post with [eight] retweets and many, many likes.

Third place is—next slide, please—is the post of [Bukula Orantia]. If I am wrong and the spelling is not right in your names and surnames, my apologies.

So I would like to thank you. I congratulate you. We have many, many reasons to thank all our members of the community because we have a lot of interesting posts, and we knows that it means a lot of commitment time and excellent work, which all of us did in social networks. I'm sure At-Large has some [inaudible] resources towards some great presents to all our Twitter stars.

I'm happy to pass the baton to LACRALO, to Lilian Ivette, our LACRALO Vice Chair of the social media team. I would like to say that it's my pleasure to work with all of you. Thank you very much.

MAUREEN HILYARD: Thank you, Natalia. Yes, you've done a brilliant job and totally deserve the … What did you prize winners win?

NATALIA FILINA: I think maybe, Evin, you can say what the prize will be for our winners.

EVIN ERDOGDU: Thanks, Natalia. I'm not sure. There might be a slide included in this presentation, but there is the prize of an ICANN notebook. That'll be going to the winners.

MAUREEN HILYARD: Ooh.

EVIN ERDOGDU: Yeah. It looks like it's not in this presentation. But we have great ICANN gifts that we'll be sending to the winners. And we'll be collecting your addresses after this meeting to send those to you. We'll also be noting the winning tweets on the Social Media Working Group workspace, on our social media platforms, and also in the RALO regional newsletters that we send out. So congrats to everyone. Thanks so much.

There were a few more tweets included in that presentation—just honorable mentions. Natalia had noted there were so many great images—oh, there we go. So that's the prize. And more coming soon.

Maybe we could go to the next slide, actually, just to show the honorable mentions. We had some great engaging tweets. Here's one from Amrita, talking about her session regarding engagement during the pandemic.

Next slide, please. And, of course, Natalia as well with the amazing background.

Next slide, please. This was retweeted on the ICANN handle, coming from Barcelona. So that was one that got a lot of attention for ALAC and At-Large.

Next, please. Also, there were a lot of people who tweeted very often. Thank you so much for that as well. That also helps a lot in terms of engagement: frequent tweets.

Next. Cheryl Langdon-Orr also shared many great photos and updates from her experiences during the whole ICANN69 meeting. Thanks for that.

Finally—next slide—Jonathan also had a great, in addition to the promotional video, costume, I guess, for the meeting.

So thanks again to everyone so much. And Lilian as well. I wanted to note she was also retweeted by ICANN. So that was great as LACRALO communications. So thank you all very much. Back over to you, Maureen.

MAUREEN HILYARD: Thank you, Evin, and thank you, Natalia. I think it's really good. This is so much fun. Of course, when you got people like Jonathan, who is actually participating, and Cheryl, it really means that you're touching people who have got the skills to get some great ideas and great messages out to people about what we're doing. And it seems to be working because the Board seems to be impressed. So that's good. So thank you for that.

Now, what I would like to do now is just have a look at what we're going to be doing next year. We've got 15 minutes left, and that should be fine.

One of the first things that I want to do is to take you through the 2021 organizational chart and who's on it.

Oh, my gosh. You're right. There it is. 20 past 2:00 in the morning, and I've got the rooster outside.

So can I have the next slide then, please? Yeah. The one after this. Yes. This is a deck that Alpert actually made. I [wish] I'd seen it before I organized my agenda. But this is a lovely presentation about everyone who's either leaving or incoming. So Sarah takes over Tijani's [thing then].

Next slide. We'll go through it quite quickly because … Secretariat, which who was Sarah and who is now Abdeljalil. As mentioned before, he's already a very active member within then AFRALO and At-Large community.

Next. Continuing on as the delegate the NomCom—it was quite a horrendous time this year with the pandemic, and it could be very much so again next year. So at least they know that they've got themselves in for anyway.

Next. That's AFRALO. Now we go to APRALO. Of course, as I mentioned before, Holly is continuing on. She was elected—well, she actually wasn't elected; she was just selected; I think she was the only who actually stood … So there she is.

Next. And, of course, Satish, continuing on as APRALO Chair. Doing a great job there, too. And this is where we have Ali leading, and Nadira coming in. So it's actually bit of a change of the guard there. But, as

Satish said, Ali has committed themselves to some mentoring work within APRALO, as well as, I think, he's trying to introduce it into the Outreach and Engagement Committee.

Next. Going into EURALO. Of course, Bastiaan is leaving the ALAC member role. Incoming is Joanna Kulesza, who is the EURALO rep on the ALAC leadership team and has very able taken her role as the Vice Chair of Outreach and Engagement and Capacity-Building, taking that under her wing as well. She can be really busy. And she's very busy tonight in class.

Next. And, of course, she was elected on to EURALO originally as the NomCom delegate/member/appointee. And the incoming NomCom appointee is Pari, who introduced herself earlier. It's going to be lovely working with her during the upcoming years.

Next. As Sebastien said, we lost Eric because I think he got a new job or something. He had spent nearly two years on the NomCom, but his role is being taken over by Bastiaan. So we haven't lost Bastiaan, thank goodness. So he can be still very much engaged with us when they're not so busy in the NomCom, which is [half the year, it seems].

Next. And here we are. This is Humberto, who is actually departing after some really hard work, as mentioned before. He was very instrumental in doing a lot of the work within LACRALO and working with Sergio and Harold and other leaders within LACRALO to create their new system, which is great. The incoming ALAC member is Sindy, as I mentioned, from Haiti.

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Next. Of course, within LACRALO, they have an interesting setup. They have their LACRALO Chair. Their Chair Elect has a bit of a training time. Augusto Ho is the incoming Chair Elect. So that means that he has a training year and then he comes the Chair the following year. Of course, every RALO has a different system. So that's the way that that is in LACRALO.

SERGIO SALINAS PORTO: Maureen? [I would like to thank you].

MAUREEN HILYARD: Yes?

SERGIO SALINAS PORTO: [I will speak in Spanish].

MAUREEN HILYARD: Sergio?

SERGIO SALINAS PORTO: [inaudible] who will only join us from November 2021. I'm still the Chair.

SEBASTIEN BACHOLLET: Sergio, it is Chair Elect. It's not Chair yet. It's what you're saying.

SERGIO SALINAS PORTO:	No, Sebastien. It says I'm leaving, and that is vacant.

SEBASTIEN BACHOLLET:	No, no. It was before. It was the first time. That is why there's no one before, I think, because, Sergio, he's Elect. It's not your position.

SERGIO SALINAS PORTO:	Perfect. Well, I misunderstood. I'm so sorry.

MAUREEN HILYARD:	Okay. That has been sorted out?

SEBASTIEN BACHOLLET:	Yes, it is okay. You can go on, Maureen.

MAUREEN HILYARD:	Okay. Thank you. Next slide. All right. Tracey's term was over as a NomCom, and Vanda has taken over that role. So that's great, Vanda. A lot of work to be done, but she's used to it.
	Next. Of course, in NARALO, continuing member Marita Moll, our MSM guru. So we're certainly glad to be retaining her.
	Next. I'm really zooming through these. Aww. As mentioned, we lose Javier to the ccNSO, which normally is just next door when in our face-to-face meetings. So he won't be too far away. It's really good that we're actually spreading our wings out into other communities. And Greg comes from another—the GNSO area; [IT], I think? But he's been

very active already. So he's part of the family already, so we don't have to worry that he's going to be struggling in any way on the ALAC.

Next. Is there any more? Oh, okay. Ah. Of course the NARALO Chair. Continuing is Eduardo Diaz. Very hard working, and very creative work going on in NARALO. Excellent.

Is there any more? Oh, of course. The ALAC delegates from NARALO. Glenn McKnight. Hard working always. I don't think he ever sleeps. He just keeps on going.

So then we get into the organizational chart for 2021. In this chart, we actually have included Sarah and Pari and Sindy and Greg. So they are part of the decision-making team, which is the At-Large Advisory Committee. To the right, we have the selected members of our ALAC leadership team—Jonathan and Joanna—who will retain their roles of Vice Chair of Policy and Outreach and Engagement. We also have Carlos, who will take a secondary lead—not a secondary lead but an interest—in the policy area. And Dave Kissoondoyal—very pleased to have him on board and assisting Joanna and Daniel in the outreach and engagement area.

Again, we've got the At-Large Advisory Group, who are the liaisons who were appointed recently, as well as our past Chairs: Alan and Olivier. And of course we have our Board member.

But, just for me, it's the way of my visualizing how the At-Large is organized and what people's roles are within either the working group

level or the discussion group level or the decision-making level. That's basically the way that it's going to be going.

So, just in the last minute, if we're looking at what we're going to be doing, I think, in Jonathan's session, he raised several issues that are going to be part-and-parcel of things that we may be concentrating on within policy. Ricardo also mentioned the sorts of topics related to organizational activities and non-policy, Sebastien mentioned. There's the MSM. There's the ARTR3—those sorts of topics—as well as looking at what's in ICANN's operating plans that we may want to comment on or see how we can incorporate some of that work into our plans already.

But one of the things that I will be doing soon after we all wake up after this long three weeks is to call the ALAC leadership team together. We're going to be starting to look at making some plans, formalizing a work plan. We'll be looking at incorporating, once we've had a look at that … what we might do within those … formalize what we do within those three streams. And then we'll distribute out to others to add their bits and pieces, especially in relation to how that work may impact on what's being done in the RALOs, as well as the work streams, of course.

So, we've got one minute to go. First of all, I just want to say thank you for the wonderful work that our leads in these sessions have undertook in ICANN69. Brilliant work. It was so gorgeous, as I mentioned to the Board, just to see the people coming from all over the community to hear what we had to say. The discussions were

moderated so well by the moderators of each of those sessions. As I said, [inaudible]. I said I was over the three weeks of sessions, and I hope that everybody has filled in that survey and you've actually given some suggestions—not just filling it in—about how we might be able to have ICANN meetings if we need to have them like this. Do we need to have a three-week ICANN meeting? So really think about what you might recommend because what will happen is that, although the results will all be collated, what they will do is that all the At-Large responses will come back to us, and we can coordinate an At-Large response to present to the Board. So that'll be one of the next steps: a group will be formulated to look at At-Large's proposal about how we think. I'm sure we'll come up with something really creative. But thank you very much.

Our time is up. But one of the things I do want to do—I know I keep forgetting every time—is to thank the interpreters. We have been so, so lucky to have the interpreters and have such a great team working with us. I have to apologize that I'm usually rushing away to another meeting and I forget. And I shouldn't forget. The interpretation services are really valuable, and it's one of the things that we always insist on having. So we should say thank you.

On that note, I really would like to again thank everyone. Take care. I hope we do see you in the session with the Board [inaudible].

YESIM NAZLAR: Maureen, if I may, before we close, I see Abdulkarim Oloyede's hand up. I believe he would like to speak.

MAUREEN HILYARD: Sorry, Abdulkarim. I didn't see … Okay, thank you, Abdulkarim. You can have the last word.

Abdulkarim?

YESIM NAZLAR: If you're speaking, we cannot hear you. Could you please try once again, Abdulkarim?

We still cannot hear you, Abdulkarim.

Okay, it looks like he lowered his hand, Maureen. Back over to you.

MAUREEN HILYARD: Okay. Well, that's it. I will declare the meeting closed. Have a great morning, evening, or night, wherever you are. And take care. Thank you.

[END OF TRANSCRIPTION]