
ICANN69 | Virtual Annual General – ALAC 2020: Achievements Update
Tuesday, October 20, 2020 – 12:30 to 14:00 CEST

YESIM NAZLAR:

Hello. Welcome to ALAC 2020 achievements and highlights. Interpretation for this session will include French and Spanish languages and will be conducted using both Zoom and remote simultaneous interpretation platform operated by Congress Rental Network.

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Finally, this session, like all other ICANN activities, is governed by the ICANN expected standards of behavior. Please find the link in the chat for your reference. In case of disruption during the session, our technical support team will mute all participants. With that, I will hand the floor over to Maureen Hilyard, ALAC chair. Over to you, Maureen. Thanks so much.

Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.

MAUREEN HILYARD:

Thank you very much, Yesim. Welcome, everyone. I'm Maureen Hilyard, chair of ALAC. Welcome to this morning, afternoon or evening session that you're having with At-Large, and this time, we're hoping to provide you all with an oral progress report on At-Large achievements and highlights during 2020. If I could have the first slide, please.

What I would like to do is first of all take you through what is our organogram. The organogram is something that I use to explain how we operate in At-Large and who our movers and shakers are. Starting from the bottom right hand corner of the chart with the workers, our At-Large members who contribute to many activities that you'll hear about during the session.

This lower pink area at the bottom of the chart basically outlines where all the real work happens, I have to admit. And our work activities within At-Large are structured around three work streams. There's the policy, which is pretty central to the work we do, outreach and engagement, another very important section, and organizational, which basically looks at the work that we do within At-Large as a community.

But in charge of those areas, we have three community leads [inaudible] sections. Ricardo Holmquist looks after operations, Olivier Crépin-Leblond works with Jonathan Zuck in the Consolidated Policy Working Group, and Daniel Nanghaka leads the outreach and engagement and the other subgroups that work with him. These

people are not ALAC leaders, but as I said, this level truly represents the At-Large community at work.

Each of these leads has organized their sections based on efficiency and effectiveness models that have developed over the last two years, basically, so that the outputs have been quality and really quite significant, which we're proud of what has come out of At-Large during this time.

But in keeping with our review implementation, which we've also been involved in for quite a long time, continuous improvement is an ongoing aspiration so we don't rest on our laurels or anything like that.

If we move up to the blue area of the chart, we're looking at what I call my ALT Plus team, and that's made up of the five members of the ALAC leadership team and the five regional At-Large organization chairs, and also, another group which includes our liaisons to other supporting organizations and advisory committees in ICANN, with a couple of extra former chairs, and together, they form what is an advisory group because they bring a lot of experience and knowledge of other parts of the ICANN ecosystem into any discussions that we might have.

Our ALT Plus meetings are open to everyone, and the role of the group is really to discuss issues. We can have a group that we can—

YESIM NAZLAR: Maureen, I'm sorry for interrupting, but our interpreters are having a hard time following your speech. Is it possible to use a headset? Not sure if it's close to you.

MAUREEN HILYARD: Yeah, I'm using my earphones. Got my ear plugs.

YESIM NAZLAR: Okay, so not sure if it's possible to increase the volume of the microphone as they're having a really hard time.

MAUREEN HILYARD: Okay. Is that better? I'll put it right up to the top.

YESIM NAZLAR: Thank you. Just waiting for them to confirm. Sorry, still waiting for the interpreters to confirm. If you could speak a bit more, Maureen.

MAUREEN HILYARD: Yes. Am I going too fast?

YESIM NAZLAR: Okay, just asking them. They're saying it's the same. Not sure if we can improve your audio like this. So I think we can ask Adigo to dial out to you maybe and we can try that one.

MAUREEN HILYARD: Okay. I'm going to have to go and get another headset. I've they've got to ring on the phone, I need another headset. Sorry about this. All right, is it still bad? Okay, thank you.

YESIM NAZLAR: Thanks so much, Maureen, and apologies for causing extra work for you. Just waiting for our interpreters to confirm. Yes, they confirm it's better. Once again, thank you so much and apologies for—

MAUREEN HILYARD: All right. That's okay. I suppose we have to get used to this. Sometimes it works, sometimes it doesn't. Thank you very much for your patience, everyone. Okay, I guess I was up to talking about—just to recap, the pink area of the organization chart is where the work happens, and we have three main groups, and the leads are community leads of those groups and working on the operational side, the At-Large activities, done by the Consolidated Policy Working Group, and of course, outreach and engagement which Daniel has charge of. And then we move into the ALT Plus, which is where we have all the discussions related to the responsibilities of the ALAC, and those are brought to the meeting by the At-Large leadership team as well as the regional leaders who are part of that discussion group. Not just the chairs, although I have [inaudible] represented, it does include regional leadership members. And because it's an open meeting, anyone can contribute. But it's the ALT Plus members themselves who make the recommendations that they may want to take to the ALAC for a final decision.

But of course, I also mentioned our At-Large advisory group, which consists of the ALAC liaisons to the other supporting organizations and advisory committees that we have connections with. And of course, our two—well, we've got three former chairs in the advisory group. They bring a lot of experience and are very valuable to our discussions.

Of course, you'll also note that we actually added—because we're very proud of having our vice chair of the board, León Sanchez who comes from At-Large, and so he's got a special place on our chart as well. Not really part of the team, but still part of the team, sort of thing.

Moving on to the advisory committee itself, which is the 15 members which are made up of three from each of the five regions, their role of course is very much contributing—they're the main contributors to the discussions we have, and there's three work stream areas. Some may focus on policy, some may focus on outreach, or we do have a few who cover the whole three areas. But the ALAC is the final arbiters of any decisions that are made on behalf of At-Large. And on the top right of the yellow section are the five representatives of the regions who make up the ALAC leadership team, and as a team, they can also make recommendations to the ALAC in certain situations as well.

But what I wanted to do too was that sometimes, there's a bit of a confusion between the terms ALAC and al, and we often have people using them incorrectly. The ALAC is really just the 15 members. So when we're talking about the ALAC, we're actually talking about the 15-member committee, and they're part of the At-Large community

which is everyone. It's the name of our [section] as well. So At-Large is the community and ALAC is the committee.

So this is who we are, and at the end of the week, we'll have a slightly amended version for the upcoming year with new members joining the ALAC, and there will be a couple of people leaving. With that introduction, I'd now like to start off our actual highlights sessions to introduce you to—as I said, it's basically an oral report on what we've been doing within these three sections. And they're going to be led in this particular session by Jonathan Zuck and Joanna Kulesza who've been my very capable vice chairs during the year. Their job has been to coordinate their own areas of responsibility to ensure that the quality outputs that have been produced by the At-Large team during 2020 have met the expectations of whoever has required a lot of the policy statements and other outputs that we've produced you'll hear about.

But most of these have all been related to a workplan that was developed following on mainly from ATLAS III that we had in Montréal which is our At-Large Summit meeting that we held where we had discussions with our community leaders and from that, we had developed a set of activities that we incorporated into our 2020 work plan. But as well as that, we had other activities that were related to the expectations of the At-Large review implementation, which was another major output for us this year.

And Jonathan's role in the policy area, as I mentioned before, has been supported during weekly Consolidated Policy Working Group

calls by his co-chair, Olivier Crépin-Leblond, and Joanna who's vice chair of outreach and engagement has been supported in the very important capacity building role which really developed out of ATLAS III, and that's been coordinated by Alfredo Calderon. And the chairs of the subgroups that work in this very active section as well that you'll probably be introduced to during our discussion.

But for now, I'll just pass you on to Jonathan first of all. But just mentioning that if you have any questions during these discussions, please put your hand up or write them in the chat, and Jonathan and Joanna will deal with them following on from the discussions they have with their teams of speakers. They've been given 30 minutes each, so I don't want to intrude too much more on their time. Over to you, first of all, Jonathan. Thank you.

JONATHAN ZUCK: Thanks, Maureen. Actually, Olivier wanted to say a few introductory remarks before we got started with the fireside chat.

OLIVIER CRÉPIN-LEBLOND: Thanks very much, Jonathan. I was just going to give a very quick intro on how the Consolidated Policy Working Group came to be. Prior to having this Consolidated Policy Working Group, the ALAC used to have a multitude of groups that dealt with policy, implementation, organizational things, and it was very difficult for a newcomer to understand what this was all about because each group was somehow focused on a single piece of policy. So if you were interested in more

than one piece of policy, you used to have to go on all the different groups.

Thankfully, this has changed, and now the group, as you very correctly said, Maureen, meets on a weekly basis, which is great. It really has four main topics that it's been working on this year, and we'll be touching on these with the chairs of each one of these topics. But one topic that is not listed in the agenda is the general feedback on policy public comments, public consultations. This is a really important part of the ALAC's work in ICANN, because not only is it able to do and write and put together responses for each one of the public consultations that are taking place, it is also able to comment on anything and everything that is ICANN-related, when it wants to. It doesn't have to wait for a public consultation.

So we have had some instances where teams have worked together, the community has worked together to put together a statement that was then sent to either another part of the community, or generally, often to the board for action or for information.

So without wasting too much time, I guess the three main other points that we've heard about nearly every week were the expedited policy development process—that's to do with the generic top-level domain WHOIS data, effectively brought forth by the General Data Protection Regulation that was pushed forward by the European Commission a few years ago, and had gone really fast.

The other one is to do with the subsequent procedures, the next round of new generic top-level domain applications. Originally, there was a

question as to whether this was going to take place. The group has worked overtime to look at everything in the previous phase and to find out what needs to be fixed. So that's also in process.

The third one is the evolution of the multi-stakeholder model, something that needs to happen. ICANN has to evolve because if it remains static, it will become obsolete. I'll hand over to Jonathan. That's all I wanted to say in the introduction. Thank you.

JONATHAN ZUCK:

Thanks, Olivier. So Maureen asked me to handle this a little bit like a fireside chat and bring up some of the issues that we've talked about in the CPWG of late and over the course of the year. We've had a couple of large overarching campaign-style issues, one of which is DNS abuse, and the other is universal acceptance that we try to find multiple pathways to those issues and multiple opportunities to raise them.

As Olivier has mentioned, we've also tried to stay on top of different PDPs and different documents that have come up for public comment and have commented on them. and we've had an ever-expanding group of people stepping up to volunteer to write those comments or to read the documents and present their views on what it is that we might want to say about them for approval by the ALAC.

But there have been, as Olivier mentioned, two overarching policy issues that have dominated the discussions, not just within the CPWG but within ICANN, the community as a whole. Those are the expedited

policy development process on WHOIS data, and subsequent procedures.

So what I wanted to do is give the opportunity for those issues directly to talk a little bit about the role that we played in those discussions, what our challenges were, what our successes were. And I know that we have really evolved as a policy development organization because we've created a very iterative process where in both these cases, our representatives have gone to represent us, and then when questions came up, they came back to the CPWG for more discussion, clarification and consensus building, and then those new consensus positions were taken back to the working group in question. So it's been a very effective way for us to work internally, but I want to make sure that our heroes on those two efforts get an opportunity to share a little bit of what they've been up to.

First of all is the EPDP on privacy on the GDPR implementation side of ICANN. This has been an incredible amount of work, an incredible number of meetings, and our two representatives, Hadia and Alan have put in heroic effort to participate in all those meetings and carry the banner of the individual end user in all of those discussions. Without further ado, I'd love to ask either Hadia or Alan, whoever speaks up first, to tell us a little bit about what that process was like for them and how we were able to participate in those discussions.

YESIM NAZLAR:

Hi Jonathan, I'm not seeing Alan on Zoom, and Hadia, if you're trying to speak, I think you're muted and your video is frozen at the moment.

JONATHAN ZUCK: So I'm going to jump ahead them just for the sake of efficiency and we'll double back. The other heroic effort that's taken place is with respect to subsequent procedures. This is looking at what a new round of applications for new gTLDs might look like and how the rules should be evolved for any subsequent rounds. So leading our efforts in this regard has been Justine Chew who has been in charge of a small team of volunteers who have tracked all of this, and this has been a four-year effort, subsequent procedures, and trying to identify which issue areas were of greatest concern to individual internet users and what our positions on those issues might be, and trying to coral all of us into a consensus on it. Is Justine available to share a little bit about what that process has been like?

JUSTINE CHEW: Hi Jonathan.

JONATHAN ZUCK: Welcome to the fireside chat.

JUSTINE CHEW: Is that real? Never mind. So I'm supposed to talk about my experience with SubPro, is that right?

JONATHAN ZUCK: Yeah, and what our role has been as the At-Large in the discussions that have taken place there.

JUSTINE CHEW: Okay. Subsequent procedures is a policy development process under the auspices of the Generic Name Supporting Organization, or GNSO. That particular policy development process has been ongoing since 2016, so it's actually coming up to five years' worth of work. I've been involved in that PDP working group since, if I recall correctly, June 2016. It's been a long road, and it's funny because at the end of our four plus years, we're still grappling with certain issues. We still haven't come to consensus on a lot of things. There are still many things that are, in my opinion, up in the air, and the PDP working group is working extremely hard. We're pressed for time because we have a deadline to meet by end of the year to submit the final report.

In terms of the participation, it's been a long road, a lot of hard work, many meetings. I think I've lost count, it's probably a few hundred calls over the span of four plus years. Some of it has been frustrating for me, some of it has been gratifying because I do get to see some of the results that are coming through, and that's through the participation of At-Large.

I wasn't always the liaison for At-Large. That only happened probably sometime in 2018, I think it was. But through that process, we have been able to galvanize inputs from At-Large pointing to things that are important to the individual end users. We've been able to bring issues that are being discussed in our PDP back to At-Large through the

CPWG, and that's been a beautiful mechanism as far as I know in trying to relay the policy discussions and the decisions that have been made at the PDP level back to At-Large, so it's a to-and-fro process where, as you mentioned earlier, whenever something comes up through that PDP working group, it merits attention from an end user perspective, then we bring it back to CPWG for discussion and to see if there's any position that we can come up with.

And I'm pleased to say that throughout this four-year process, even though I've not been part of the entire road for At-Large, the At-Large has participated for the duration of that four plus years. We have submitted comments, statements throughout the process from community comment one, community comment two, to the initial report, supplementary initial report, and finally we're now looking at the draft final report. We have made strong statements, we have made it a point to make sure that our voices are heard, and I think it's going well because we have been heard in some respects. I can tell you that we have been heard. So, thanks.

JONATHAN ZUCK:

Justine, are there particular areas that came to the surface as being high priorities for individual Internet users and therefore for the At-Large community?

JUSTINE CHEW:

Certainly, there are ones which we have been focusing most of our time on. Things like DNS abuse is one, but that's hanging because of

the developments to it now. Things like internationalized domain names, IDNs, universal acceptance, obviously, even things like trying to expand the pool of applicants beyond the current dominant players, the portfolio applicants, to include single TLD applicants, applicant support who are maybe from the global south—or [middle] applicants as we call them, those who aren't in necessarily the rich countries or the most developed countries.

Also, community applications and how certain community applications should receive priority through community priority evaluation if the application that they have submitted comes into a contention set, even things like name collisions, string similarity—it's really wide because we've been grappling with like 40 other topics. And along the way, something comes up and, yeah, okay, we should have a look at this, see whether there's some input that we need to make. So it's hard.

But yeah, those are some of the issues that impact directly on end users.

JONATHAN ZUCK:

And what would you say next steps are now that there's a final report in place? What will our involvement be going forward?

JUSTINE CHEW:

Well, we have come to the draft final report that's going out for public comment, and the public comment has finished. We are at the PDP working group looking at the public comments that have been

received. Obviously, certain comments are worth looking at probably more than others, but yeah, we plan to bring the highlighted ones back to CPWG at some point in time, probably after ICANN 69, and then we're going to share with the At-Large community that participates through the CPWG what are the issues and what we would like to do about it. Of course, there is not really another opportunity to submit public comment, but the other angle that we have at our disposal is the At-Large Advisory Committee, is to perhaps see whether we need to draft policy advice to the board. I think that's definitely one of the angles we should look at if we are concerned about where the PDP is going.

JONATHAN ZUCK:

Thanks, Justine. Really appreciate you catching us all up on this and obviously, your heroic efforts of trying to coral all of us together to talk about these issues and to try and drive us towards consensus positions so that we could put our best foot forward on the subsequent procedures working group is really appreciated by all of us, and even though they don't know it, by individual Internet users everywhere. So thank you so much for all that you've done.

JUSTINE CHEW:

Okay. Sure.

JONATHAN ZUCK:

So I see now that Hadia has returned to the Zoom room in a fully functional way, so I would like to return the conversation to the

expedited policy development process working group on privacy and WHOIS data. So Hadia, if you're able to reconnect your picture, please join us at the fireplace here and tell us a little bit about what role you and Alan, and therefore, the At-Large community, played in these discussions about privacy and the availability of registrant data.

HADIA ELMINIAWI:

Okay. Thank you, Jonathan. So the ALAC was as member of the EPDP on gTLD registration data from the very beginning, and actually, Alan and I, in the very beginning, we were trying to get to consensus about what do we as an At-Large community and representatives of the interests of the end users want to achieve through this EPDP.

And general consensus was that we would like to maintain the current or existing WHOIS system to the greatest extent possible. Of course, as permissible by law. And the reason for this is that we were convinced that registration data is actually of great benefit to end users as it allows those working on security issues to maintain a safe place for the online users. So we started participating in phase one, and phase one was actually—we ended that phase with a report that determined ICANN's purposes for processing of data as well as the required data elements and the lawful bases for the processing of the data.

So actually, the report phase one was the baseline for ensuring GDPR compliance in relation to the registration data, and going into phase two, we were required to actually provide a system through which users of those data could access or obtain the data required for them

to carry on their purposes or their jobs in relation to the registration data.

Phase two, I wouldn't say wasn't successful. We accomplished a lot through this phase, so we were able to present a standardized system for access and disclosure. The system was described with 18 recommendations that required users of the system to be accredited, but because, again, there were a lot of unknowns in relation to the legal aspects, we were not fully able to provide a system that is actually useful. In our opinion at least, it's not that useful to those requiring the data.

JONATHAN ZUCK:

Hadia, what do you think were sort of the overarching issues that drove you and Alan's interventions within the EPDP? In other words, what were the central concerns of individual Internet users from the standpoint of the At-Large community? As opposed to getting so level into the details, because we don't have so much time.

HADIA ELMINIAWI:

Yes, definitely.

JONATHAN ZUCK:

What were the top three issues that you think drove your participation in the EPDP?

HADIA ELMINIAWI: So the main thing here was actually to allow those trying to protect the end users to obtain the data required for them in a timely manner in order to be able to do that. So that's what we were really focusing on, trying to have] those that actually need the data to have it in a timely manner for them to be able to do their job.

And right now, this is possible. However, how efficient this will work is not really clear. So our driver was actually how to protect end users. And by the way, through this existing system, end users could actually also be able to obtain registration data if they're accredited because the current system allows for any individual to be accredited and use the system.

It's about the timely manner. If you need the registration data today for some reason, having it after three months for example could be of no use. And I think that's the main thing here.

JONATHAN ZUCK: And what would you say, just briefly, are the next steps for the At-Large community with respect to this issue?

HADIA ELMINIAWI: Most probably, there is going to be another phase or another group to address the distinction between the registration data of natural and legal persons, so that's the next step. Another one is in relation to the accuracy of the data, and there will be a group that will be working on the scoping of that issue. So those are the apparent two steps now.

JONATHAN ZUCK: Excellent, Hadia. And thank you so much for all of the work that you and Alan have put into participating in what has been an arduous and unbalanced discussion surrounding the privacy and access to registrant data. This is a topic that's going to continue to be discussed, I think, for a significant period of time and we really appreciated the effort that you two have put in to highlight the key issues for us as a community and to represent our interests in that working group. So, thank you very much.

HADIA ELMINIAWI: Thank you. Thank you for giving us the opportunity to be on this important work.

JONATHAN ZUCK: You're welcome. Next, I wanted to hopefully speak with Marita Moll, who has been leading our efforts on an internal issue inside of ICANN, which is about the evolution of the multi-stakeholder model itself. This is of particular concern to the At-Large because of what our role is in that multi-stakeholder model and ensuring that our voice is heard and that the interests of individual Internet users continue to be represented vigorously inside of the ICANN community. Marita, are you able to come online here?

MARITA MOLL: I'm here, Jonathan.

JONATHAN ZUCK: There you are. So, can you tell us a little bit about this issue and what sort of the At-Large perspective has been on this evolution of the multi-stakeholder model?

MARITA MOLL: Yeah, I'd be happy to, Jonathan. I did want to note, I don't know if you're watching the chat, but you've been christened as the ALAC version of Brad White. And that's great.

JONATHAN ZUCK: I'll try to take that as a—

MARITA MOLL: Take it as a compliment. Hello. As far as the multi-stakeholder project is concerned, it's taken a major shift in the last few months. We've been kind of working through all of these issues with the assistance of an independent facilitator for the last year and a half or so, and anybody who was in Montréal will remember that there was a whole lot of energy around the multi-stakeholder session and Brian Cute who was the facilitator was organizing everybody around, taking the ownership of certain issues that were remaining.

It was all very exciting, looked like we were moving forward, and then between then and Christmas, something happened. Not sure, maybe there was a lot of pushback from various stakeholders saying this isn't workable, maybe Org thought it was not workable. I don't know. It's

pretty curious, actually. I thought we were going ahead with the program. But it became clear around Christmas that it's not going to work that way.

There was another request for comments released with the budget. We responded to that. Then there was another request for comments released in April. It was a paper. The called it a paper—

JONATHAN ZUCK:

Marita, you've been so immersed in the details of this, but is there any way to take this up a notch and just tell us what you think the big issues are particularly from the perspective of At-Large?

MARITA MOLL:

Thanks, Jonathan, for putting me back on track. Yeah, you do kind of get locked into the details. The thing is, I feel like I have to draw attention to that, I think there's been a huge change in the way it's working in that we're not going to have a lot—I don't see where the next opportunity to actually intercede, to actually be involved in the process is going to be.

There have been these two papers release. They look fairly final. There's a lot going on as far as implementation at the Org level, which hadn't been explained all that much. [It's all agreed.] They're working on the top three issues, which are about efficiency, prioritization, precision in scoping, that's important and we all agree they should be doing that.

What we don't want to see is to have the last three issues dropped off the agenda because we don't have time or nobody's paying attention or has fallen off our radar, and that is the culture, trust and silos, roles and responsibilities, complexity. We also have a lot of things to say in the area to do with consensus.

We have to really look for ways to get involved here and I think it's not going to be provided to us on a plate, as it has been, to get involved. So it's going to be up to us to get in there and insist that we get the information we need and raise our issues. That what I think is going to happen. Not sure how that's going to evolve, [it is evolving.]

JONATHAN ZUCK:

Well, I'm confident we have the right woman for the job. So, Marita, thanks again for all the work that you've put in to continue [pushing our] agenda inside that process. I'm getting prompted to move on, but thank you very much for being part of this session [inaudible].

Okay, next, I wanted to hear a little bit from our liaisons to the other part of the ICANN community to maybe briefly share what it is to be a liaison and what the At-Large perspective has been in these different organizations. Is Cheryl available?

CHERYL LANGDON-ORR:

I am indeed.

JONATHAN ZUCK: All right. Can you give us a quick nibble at what it is to be a liaison to the GNSO and what that enables the At-Large to do in terms of ICANN policy development?

CHERYL LANGDON-ORR: Certainly, not a problem at all. The role of the GNSO liaison is actually one of the longest standing formal relations between the ALAC and another part of ICANN that exists. So we've had a formal liaison in the GNSO council, and it is in the GNSO council, sits with council, is obviously nonvoting and is in a liaison and information sharing role since the 2002 revision of the ICANN structure and the movement from the Domain Name Supporting Organization we have now.

So it's a historical role and one that whoever steps into it should take very seriously, because it is a trust exercise. Your role in the council is to act as a sounding board and to pass on any advice where advice exists, and to pass on one's knowledge of what the temperature of the room or even the diversity of view is in terms of various policy aspects. You are treated as a member of the council, but obviously, do not vote in any way, shape or form in a formal sense. You're welcome to speak to matters, but you do not have a formal role in terms of presenting in various agendas other than where you're requested to do so or it's a subject that the At-Large Advisory Committee—or At-Large—wishes to bring forward.

And in that case, this year has actually been—and I've only held the role since the very end of 2017, but this year, it's actually been a very busy year for a number of issues. The development—which was a

GNSO council development—of the PDP 3.0 offered a lot of opportunity to bring our voice of concern in as that was developed, and that, I think, was critical.

The other thing, I suppose, of course was the honor of formally representing concerns and considerations that Hadia and Alan wished to bring to the GNSO council when they voted on the EPDP, the expedited policy development process phase two only recently, and of course, their words—which I presented to the record—now form part of the formal history of that particular resolution.

JONATHAN ZUCK:

Thanks, Cheryl, and thanks for all that you do as liaison to the GNSO. We're very lucky to have a veteran of ICANN in that role, because GNSO is such a critical part of the ICANN community and you've been able to provide a lot of intelligence about what's going on in the GNSO so that we can be prepared to respond to things that are going on, such as the new PDP 3.0 issues, etc. And sometimes we're slow to respond to your warnings, but we appreciate you continue to give them. So, thank you very much for all that you do and thanks for being a part of this session today.

Yrjö Lansipuro is our liaison to the Government Advisory Committee and plays a similar role to Cheryl but has helped to build some incredible alliances with the Public Safety Working Group and other parts of the Government Advisory Committee. Yrjö, do you want to just say a little bit about what we've accomplished in our relationships to government here in this past year?

YRJÖ LANSIPURO:

Yeah. Thank you. The main thing is that we have come to a level of dialog and cooperation on concrete policy issues. Of course, over the last four years, we have had joint meetings and so on and so forth, saying nice things about each other, but now I feel that we have come to a point where we're looking for the common ground between our advisory committees and actually acting in cooperation on those issues where we have common interests.

However, I think that talking about achievements, here, I have to pay tribute to the topic leads from our side, and also from the GAC side. And of course, from our side, I'm talking about Justine, Alan and Hadia, and you, actually, Jonathan, and thanking you and also the experts on the GAC side that they have taken up this. Thank you.

JONATHAN ZUCK:

Thanks so much, and thanks for keeping us in sync. The GAC have their own challenges in reaching consensus, but you've done a good job of bringing them together and us together to have some really fruitful conversations. So I think this relationship is really exciting and will help to increase the influence that the At-Large has within the ICANN community. So, thanks for all that you do.

YRJÖ LANSIPURO:

Thank you.

JONATHAN ZUCK: Finally, if Andrei is available, I wanted to bring on Andrei who is our liaison to the Security and Stability Advisory Committee just to talk a little bit about what the At-Large role has been on that committee, briefly, since I've gone way over time, apparently. Andrei, are you available?

ANDREI KOLESNIKOV: Of course. I'm here.

JONATHAN ZUCK: Yes. Excellent. How are you?

ANDREI KOLESNIKOV: Isolated.

JONATHAN ZUCK: [inaudible].

ANDREI KOLESNIKOV: Yeah, that's what I said. I hate QR codes, they're everywhere, you have to check in everywhere you go.

JONATHAN ZUCK: Right. If you can tell us a little bit about what your role is with respect to the SSAC, and how you've advanced the interests of individual users.

ANDREI KOLESNIKOV:

Well, there's common track for interests of the individual users, which is DNS abuse. For instance, about an hour and a half ago, there was a very interesting session about the DNS abuse and criminals online, etc. It was very interesting.

But let me speak a little bit about my mission, which is to bring the news to the At-Large community from the area of deep technical diving and technology and various security and stability issues.

So, what happened this year, 2020? Basically, from the technical perspective, there was a top priority regarding the name collision analysis project which is ongoing for a long time. There's some progress on that. We were busy identifying and publicizing the skills and diversity needs for potential new SSAC members. This is one of the areas with enhanced focus because we do need bigger diversity, but also from another side, there are various skill requirements to join the SSAC.

So also, we're starting the abuse on the DNS. This is permanent work which is ongoing. It never ended and will continue. Also, there is interesting project we call the [second] environment scan and identifying and analyzing and prioritizing the associated risks and threats. There's a big table of different threats and it's ongoing.

One of the achievements were SAC 109 on the DNS privacy, DNS over HTTPS and DNS over TLS. Of course, as any stakeholder group knows, expedited policy development process, EPDP phase two on access to registrant data. We're talking about it today at this session. also publishing [advisory on need for] private use TLDs, which is a new

thing. It's kind of private use TLDs which are kind of isolated, non-resolvable TLDs.

And also, we're embarking on the new study area [aligned] with the prioritized risks like root hijackings and attacks on DNS infrastructure, analyzing threats, risks, impacts and actions should be undertaken to keep up against these risks.

If you give me 30 seconds, I'll speak about the priorities for 2021. I think it will be interesting. Of course, NCAP will continue, name collision project.

JONATHAN ZUCK: Just 30 seconds, because I'm being pulled—the hook. So just take the 30 seconds. Sorry.

ANDREI KOLESNIKOV: All right. It's pretty much the same list which I already aired, but there'll be some evolution of DNS resolution project like alternative protocols, resolverless DNS, and operational concentration of the DNS infrastructure like DNSSEC, and also, concerns of overloading HTTPS for other privacy issues. So that's pretty much it.

JONATHAN ZUCK: Thanks so much, Andrei, and thanks for all you do in representing us in the SSAC. And then also, the other thing that we've been missing is your role as the spiritual leader of GEMS, the multicultural,

multigeographic band made up of ICANN volunteers at ICANN meetings.

ANDREI KOLESNIKOV: No, this is a global equal multi-stakeholder.

JONATHAN ZUCK: I wasn't giving the acronym, I was just describing it. But anyway, it's exciting what you do there, and we're happy to have your talents on our side. So, thanks so much.

ANDREI KOLESNIKOV: Thank you, Jonathan.

JONATHAN ZUCK: Very quickly, Barrack Otieno, are you available?

BARRACK OTIENO: I am.

JONATHAN ZUCK: Can you just very briefly—because I keep getting told that I'm going over time—tell us a little bit about your role with the ccNSO and how you are creating a relationship between the ccNSO and the At-Large community?

BARRACK OTIENO:

Thank you very much, Jonathan. Just like Cheryl said, I am the At-Large liaison to Country Code Name Supporting Organization, which basically brings together the country code top-level domain registries within the ICANN community and the ICANN Organization.

My role largely is centered around work of the Country Code Name Supporting Organization council, and also various working groups where I represent the At-Large community. We've had a few collaborative meetings between the ccNSO and the ALAC in the last two years, but I'll just focus on some of the highlights of the Country Code Name Supporting Organization in the past one year.

Just like the ALAC, the Country Code Name Supporting Organization underwent a review last year and a lot of effort has been to improve the efficiency and effectiveness of the ccNSO council as well as the efficiency and effectiveness of the various working groups. As a matter of fact, most of the working groups have actually been converted into standing committees and the [charter review] to improve how they're working.

YESIM NAZLAR:

Barrack, I'm so sorry for interrupting. Our interpreters are having a hard time trying to interpret. Is it possible to maybe move the microphone closer to your mouth? I'm not sure if it's going to make any difference, but can you please try it?

BARRACK OTIENO:

Okay. All right. I will proceed. So the highlights with respect to the working groups and the standing committees have been the work of the PDP retirement working group. As many of you may have known, we haven't had a policy that deals with how country code domain name registries are retired, and so a lot of work has been going on the last 24 months to ensure that there is a policy in place, and there was a public comment for which At-Large contributed. The process is underway currently to just review the comments that were received and to finalize [the same.] By the close of this year, we shall be coming closer to having a policy in place that will handle the retirement of country code top-level domain registries.

The second committee that I would speak to which is of interest to the At-Large is the Internet Governance Liaison Committee, which has also been picking traction. Country code top-level domain registries play an important role in national Internet governance processes which are of interest to Internet end users. And the country code top-level domain registries have been reviewing their role and effectiveness in ensuring that Internet governance processes at a national level are actually beneficial to the local communities.

So I guess our focus on those two major activities are some of the highlights for the year 2020, and just to say that the review processes are still going on within the Country Code Name Supporting Organization, and we've also seen an increase in the membership. Currently, ccNSO membership is standing at 172 with North America having six members, Latin America and the Caribbean, 28, Africa, 38,

Europe, 47, Asia and Australia, 52. So that's just a highlight from the Country Code Name Supporting Organization. Thank you.

JONATHAN ZUCK:

That's a great highlight, Barrack. Thanks so much and thanks for all you do in representing us to that organization. Now, without further ado, I'd like to pass the talking stick to Joanna Kulesza who is my co-vice chair of the ALAC and in charge of capacity building inside of the At-Large community. Joanna, please take it away.

JOANNA KULESZA:

Thank you, Jonathan. Thank you very much, that was a very comprehensive presentation. I believe it was crucial to the work that we do. While I view capacity building and outreach as a necessary tool to be able to provide informed advice, it is the advisory committee, so all of those updates on the policy processes we are trying to support are crucial. Thank you for leading us, navigating us through these so swiftly and eloquently, as always.

It is my pleasure to moderate this relatively brief section. Working on outreach and capacity building within At-Large has been a pleasure, predominantly because I have been joined by a wonderful team of people who are experienced At-Large community members and at that, they are also very eager to reach out to new folks to get them involved and to tell you all about how we do it, what were the recent achievements and what are our upcoming plans. I have a wonderful team. I'm going to start us off with Daniel Nanghaka who is heading

the outreach and engagement working group. He's the vice chair of outreach and engagement . I've enjoyed working with Daniel utterly, and I'm certain he is here to tell us more about the work that has been done recently and the plans of the vividly active outreach and engagement group. Daniel, the floor is yours.

DANIEL NANGHAKA:

Thank you very much, Joanna, for the intro. I'd just like to highlight a brief about outreach and engagement. We have seen a lot of changes in the pandemic, but despite all that, there are still a lot of improvements that have taken place.

I'd like to say that during this term, we have been able to see the highest level of collaboration [as has been implemented, as has been] documented in the At-Large review implementation, and I'd like to say that through the decentralization of the activities, capacity building has done lots of webinars and lots of engagement platforms have been created and we have seen various speakers.

I'd like to also mention that we saw NARALO change its outreach strategic plan whereby it went fully strategically towards engagement, and this also helped to harness the online engagements that have been taking place over a given period of time.

But [inaudible] all that we have seen various activities happening virtually, just like in the meeting that we had, the dialog whereby we saw various regions discuss about their various activities that have transpired during the pandemic. Still, outreach continues to take

place online, but we are trying to leverage how best can we be able to maximize engagement as we transition back to getting to the normal.

I'd like to share that social media, we've seen numbers skyrocket up. Briefly, Natalia will share about that. And I'll say one thing. There's still more that has got to be done, especially, how can we be able to cover the underserved regions regarding outreach and engagement, and also leveraging on the challenges of the pandemic, how best can we be able to maximize that?

I'd also like to highlight that a lot has happened, and also, the IGF planning is going on. This is one of our top activities as far as outreach and engagement is concerned, and already, plans are underway and there is a lot that is happening. So right now, just to keep it brief, I'm going to just simply seek your support and input towards engaging more and more and reaching out such that we can be able to reach far and far. Yeah. Thank you very much for that remarks. I welcome any questions that are available at any one point. Thank you.

JOANNA KULESZA:

Thank you very much, Daniel. That's a very handy recap of all the work that is going on in terms of outreach and engagement. You've mentioned Natalia. I would be thrilled to hear from Natalia, who's been wonderfully heading the outreach and engagement, particularly regarding the times of the pandemic on social media. She's our regional—we're lucky here in Europe to have Natalia as our regional outreach and engagement officer. She's also the secretary of EURALO. And because this meeting was supposed to happen in Europe, Natalia

has kindly agreed to take the lead on outreach activities around ICANN 69. Natalia, the floor is yours.

NATALIA FILINA:

Thank you very much, Joanna. So at first, I would like to say I'm happy to see all of you and work with you. I'd like to say it very shortly and briefly. In this difficult time for volunteer communities like At-Large, social media is not just a place for entertainment but an opportunity to stay in touch with our community to share important news to getting feedback from the regions, to exchange ideas, to explain our role and processes. And at first, it is great to see each other.

So, social media is an important tool for our outreach work and engagement work too, and it is [great] that I even don't need to encourage community members to support us and to help us, because a lot of members help and support us now. This is our third virtual ICANN meeting and also we learned a lot and we're getting better with each new virtual meeting, and we work more in coordinated manner, we are creative, more positive, explain the At-Large issues easier, and we know which metrics we will gather for analysis.

Thank you so much, all of you, our Social Media Working Group team and all community members, because we do all these things together. And I'd like to note that even each post on Twitter has over 1000 views now. So we conclude that people are very interested in our session, and we know that the content of social media is important, but no less important, the content of our sessions, capacity building webinars.

Very important the language we use to explain our work and the way to raise our topics for discussions. And we do this work great together.

We are waiting for the feedback on the raised topics, we are waiting for new active members. We will know in two days about our winner on twitter competition, and very meaningful ICANN 69 and already positive results. Thank you very much, all of you. Thank you, Joanna.

JOANNA KULESZA:

Thank you, Natalia. That was very helpful. Indeed, I'm terrible at social media, but Natalia makes it so wonderfully easy for me to retweet or like, and all of a sudden, I have a media presence. I see Shreedeeep chiming into the chat. Shreedeeep, you've been wonderful during the last ICANN meeting and you are one of the [inaudible] of the Social Media Working Group. Thank you for all your work. We are pressed for time, hence me speaking at an unreasonable pace, for which I apologize to our translators.

And swiftly moving to Hadia who's been wonderful in coordinating work around webinars. Hadia, if you could give us a very brief update of all the work that has been happening with the webinars working group. I have the opportunity to work with you on that particular section of capacity building. If you could give us an update, that would be wonderful. Hadia, the floor is yours. Thank you.

HADIA ELMINIAWI:

Thank you so much, Joanna. You and Alfredo have been doing a great job on this. So, we've been having a webinar on the first Monday of

every month since April. So we started with a webinar on the expedited policy development process on gTLD registration data. The following was in relation to DNS abuse from an end user perspective. Then we had a webinar in relation to geopolitics and cybersecurity, followed by new gTLD rounds and subsequent procedures, and that was in August.

In September, we had two webinars. One was DNS over HTTPS and DNS over TLS where it addressed that topic, and another one in relation to giving better presentation online. And then in October, we had the virtual camera workshop, and in November, we're going to have a workshop about the Internet of Things.

So far, we have had seven different topics, and some of the webinars, actually, we ran twice, like for example the DNS abuse from an end user perspective. The webinars are very well attended. Usually, we have an average of 80 attendees. So we look forward to continue what we're doing, and encourage you to actually provide us with topics that you would like to know more about. Thank you.

JOANNA KULESZA:

Thank you very much, Hadia. That's my thoughts exactly, the capacity building webinars are for you guys to get better informed about those policy areas that the At-Large needs to express its advice on. I'm mindful of the time. We have less than ten minutes and I have five wonderful regional reps, so I'll try to go through my list, giving two to three minutes to each of our regional chairs. Thank you for taking the time to join us. I know that capacity building and outreach is done in

regions. There's little we can do from the overall narrative we're trying to lead. It is down to the region. So I'm going to go down the list I have here with Seun giving us a brief update on what's happening in AFRALO in terms of capacity building, outreach and engagement. Seun, the floor is yours.

SEUN OJEDEJI:

Thank you. I have on the call our secretary, and since this is probably going to be her last role as secretary, I would like her to give the update. Sarah. Thank you.

SARAH KIDEN:

Hi everyone. Seun asked me to give this update as it's my last term as AFRALO secretariat. From AFRALO, in terms of our joint AFRALO-AfrICANN meeting, we have continued to have sessions during the three virtual ICANN meetings in 2020. For ICANN 67, the topic was DNS abuse. For ICANN 68, we conducted a survey among our members to determine how the pandemic affected their participation in ICANN activities. So the statement focused on these findings, and we also shared recommendations on enhancing the resilience of the ICANN community in the face of calamities. And for ICANN 69, our statement focused on the status, impact and recommendations for universal acceptance in Africa.

In terms of outreach and engagement, we developed our FY21 outreach and engagement strategy, and of course, most of the activities are going to be virtual. This time around, to operationalize it,

we decided to work with our ATLAS III ambassadors and other interested persons to help us achieve this, which I think we haven't been doing in the past.

Then we have continued with the quarterly AFRALO newsletter that started sometime last year, I think about a year ago, and so far, four editions have been shared with our community. We shall prepare the final one before the end of December 2020.

It's also nice that we have community members who have been helping us with English to French translations and vice versa before we send the newsletter to staff and to language services before publishing. We've increased the social media presence for AFRALO, and we've reactivated our AFRALO social media account, so I think you'll see a bit of—there are many people who are managing the account, and they're trying to post a few things.

We've also contributed to the ICANN Africa regional plan for fiscal years 2021 to 2025. We were well represented on the team that drafted the plan, and we also submitted a public comment to the plan, and we've continued to work with the Global Stakeholder Engagement team for Africa.

And finally, as AFRALO, we would like to say that we are excited that Ramanou Biaoou, our AFRALO member was awarded the 2020 Dr. Tarek Kamel award for capacity building. We're happy about the work he's done for our region and beyond, so congratulations to you, Ramanou.

I think that is it from AFRALO, unless Seun has something else to add.
Thank you, everyone.

JOANNA KULESZA:

Thank you very much, Sarah. That was very informative. Again, congrats on the award being granted to AFRALO member. You guys are doing a wonderful job, leaders in outreach and engagement. Satish, if we could have a brief two-minute update of all the wonderful things that are going on in APRALO, that would be wonderful.

SATISH BABU:

Thanks, Joanna. Since we are very short on time, I thought I would actually mention ten things that we did this year, but instead, I will make it two or three.

As far as outreach and engagement are concerned, we have created a new way to kind of conceptualize and visualize our outreach plan with the help of ICANN GSE, and you can see this on our website. Our newsletter has been the major outreach instrument that we've been using, nine issues, one for each month. And last year, we have brought out a yearbook, a compilation of all these newsletters. This year also we will do that. And the major outreach platform vis-à-vis policy is our policy forum which has just launched last month, so we have Justine leading the initiative, and in this, we will also create an inventory of skills and capabilities and also a survey on hot topics apart from taking the lead on policy issues.

Capacity building is also through several schools on Internet governance, both national and regional, so we are involved in all of them. I'll stop and give half a minute back to Joanna. Thank you.

JOANNA KULESZA:

Thank you very much, Satish. That is very kind. I know there's a lot of things going on. Thank you for choosing just a few to give us a highlight. Without further ado, I'm going to move to Sébastien. Again, EURALO is a very active region. Thank you for hosting this ICANN meeting. If you could give us a very brief two-minute update of all the wonderful things that are going on in EURALO, that would be most appreciated. Sébastien, the floor is yours.

SÉBASTIEN BACHOLLET:

Thank you very much, Joanna, and thank you for all. I think we are a lot of people involved in the leadership team. Here when I count, I guess it's one third of all are from Europe. It's good and bad. It's good because we are involved, it's bad because we have less time to do things at home and it's bad because balance between the five regions is not respected. But we try to do our best also to have some gender balance.

What is important this year, what's happened, I guess we start with new bylaws. It was done under Olivier Crépin-Leblond's chairmanship, and it seemed to work very well. I want also to stress that the Internet User Association within EURALO is a great tool to have very comprehensive participation from individuals. They are not alone in

their home but they are able to work together, and they come with a lot of projects and ideas, and that's great.

We have a very big enhancement of the communication, newsletter, outreach and engagement and then thanks to Natalia Filina. She seems to be as the Matryoshka we see under her shoulder when she speaks, and she's able to find someone else like her to help to do a lot of work, and when there are five or six of her, that's great.

If we take some other points we didn't discuss even in the policy side, and I think it's important we—and in fact, I was a representative of EURALO in At-Large, participate to ATRT3 and auction proceedings, and a lot of people participate to subsequent procedures and working group five, and that's also big in engagement. I am still the shepherd for Work Stream 2 and ATRT3.

If I take what's happened during this meeting, we had a two-hour roundtable multi-stakeholder meeting for ICANN and Internet governance, and it was well attended, 150 people, and all the feedback I got was we are happy that At-Large was organizing something where all the stakeholders can come together and we are breaking the silos. It was, I guess, a very good point.

And my last point is to say that next month, we will have our general assembly, the 17th of November, and the face-to-face one hopefully will be interested during EuroDIG at the end of June. Thank you very much.

JOANNA KULESZA: Thank you very much, Sébastien. That was most informative. Sergio, right into your hands, sir. If you could give us a brief update of all the wonderful things in LACRALO, that would be great. Thank you.

SERGIO SALINAS PORTO: [Spanish]

JOANNA KULESZA: Thank you very much, Sergio. With Maureen’s consent—I see that consent popping up on the chat—I would love to hear from Eduardo. I hate when I get cut off because of time, so I’m going to fight for you, Eduardo. Just give us a very brief update of all the things going on in NARALO. I know you guys have been active. Thank you.

EDUARDO DIAZ: Very quickly, less than a minute, the plans that we have for this year, we had to [change them] at the beginning of the year because of the pandemic, so we decided to move from outreach and engagement only to engagement, so we switched our NARALO monthly meetings from being informative to being engagement, kind of a capacity building. So we’re doing engagement with our membership via capacity building.

Basically, we have had already four meetings, one on multi-stakeholder to bring the region up to what has been discussed in ICANN, the EPDP postmortem, we have the virtual school of Internet governance, overall idea of what that is, and coming up, we have two

more for the end of the year on domainers from the user perspective and domainers from the domainers' perspective. That's it for us. We're using metrics to see how, if we increase the membership that comes to these meetings. That's the metrics that we're using to see if this has been effective or not. Thank you.

JOANNA KULESZA: Thank you very much, Eduardo. Maureen, back to you. Thank you.

MAUREEN HILYARD: Thank you so much. Just thanking everybody for their contributions today. There's a section, of course, that Ricardo and I were supposed to do. We will leave that for the wrap up. And I'm so thrilled—I hope that people got out of this session the business of what is happening within At-Large. Thank you so much for everyone who's participated, for Jonathan and Joanna for their moderation and fireside chatting, and thank you very much, everyone, for coming, and we'll see you at the next session. Thank you.

[END OF TRANSCRIPTION]