



What to Expect at ICANN69: A Guide for Newcomers

ICANN Prep Week
5 October 2020

Hello!



Gabriella Schitteck
Global Stakeholder Engagement
Sr Manager, Nordic and Central Europe

gabriella.schitteck@icann.org

Today's Agenda

- 1) Welcome!
- 2) What is ICANN
- 3) Policy Development at ICANN – an Introduction
- 4) Topics of Interest at ICANN69
- 5) Resources for Newcomers
- 6) NextGen & Fellows@ICANN69
- 7) Navigating the Virtual Meeting
- 8) Q&A

Welcome!



Maarten Botterman
Chair ICANN Board of
Directors

maarten.botterman@board.icann.org



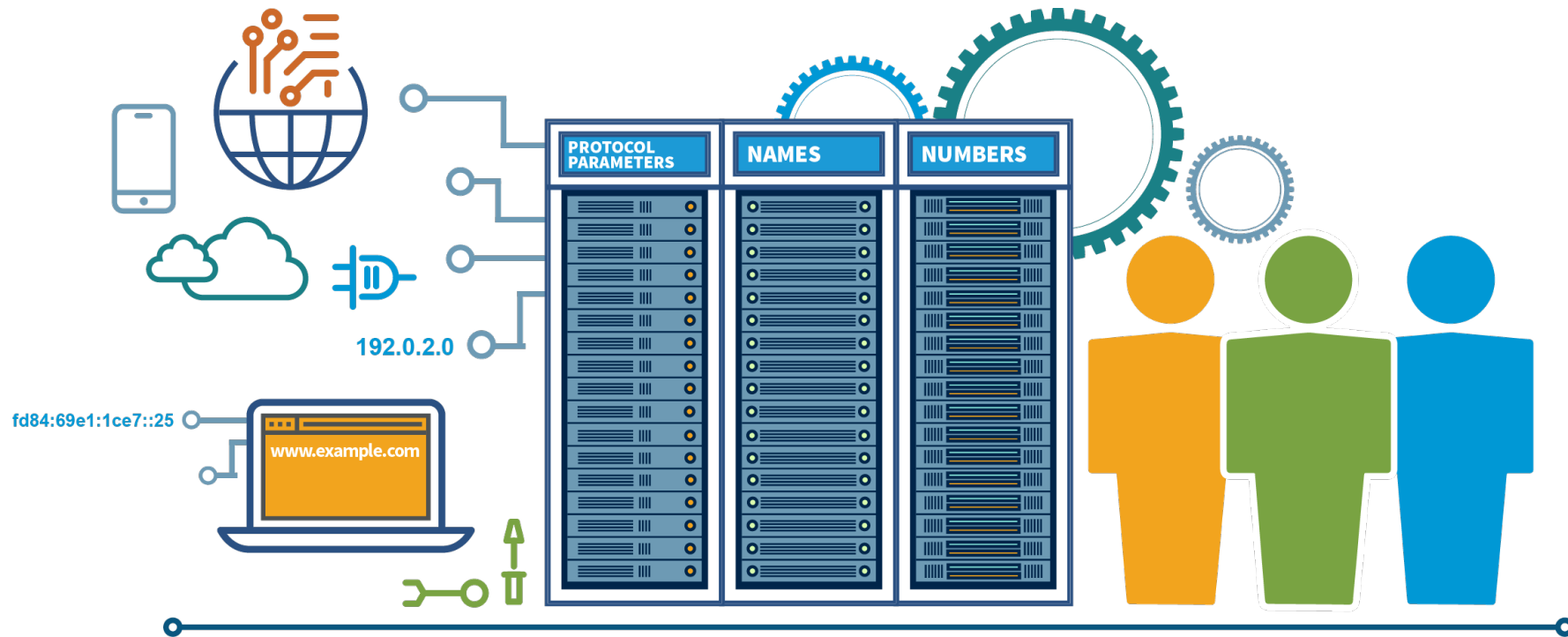
Chris Mondini
Vice President, Stakeholder Engagement
and Managing Director, Europe

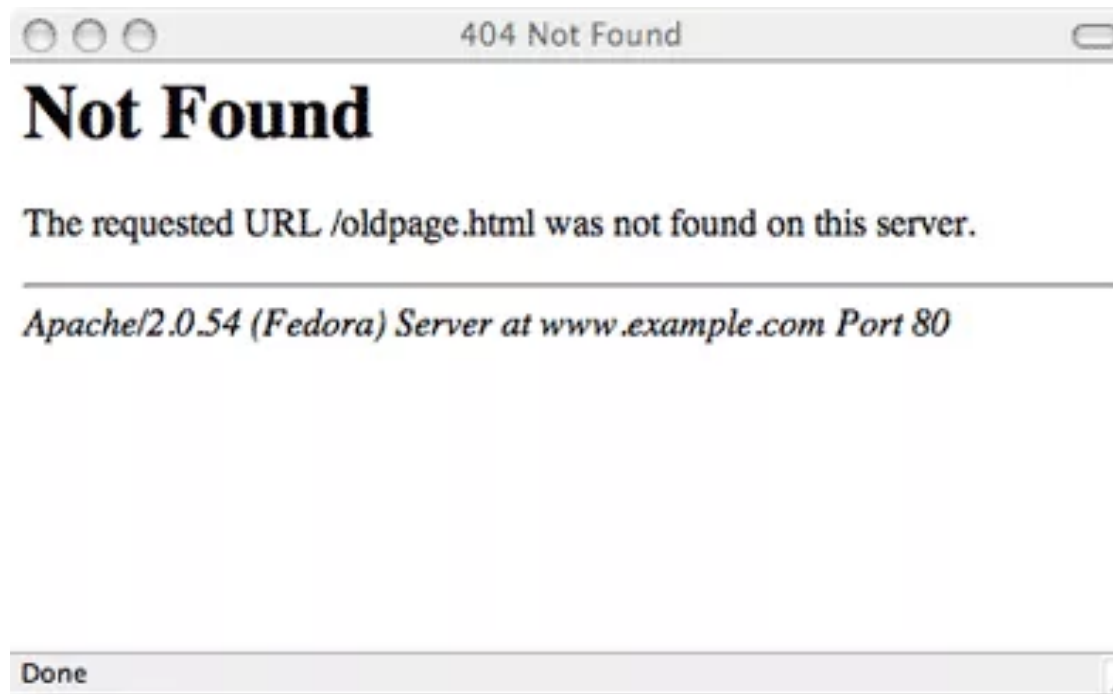
chris.mondini@icann.org

What is ICANN?

Overview

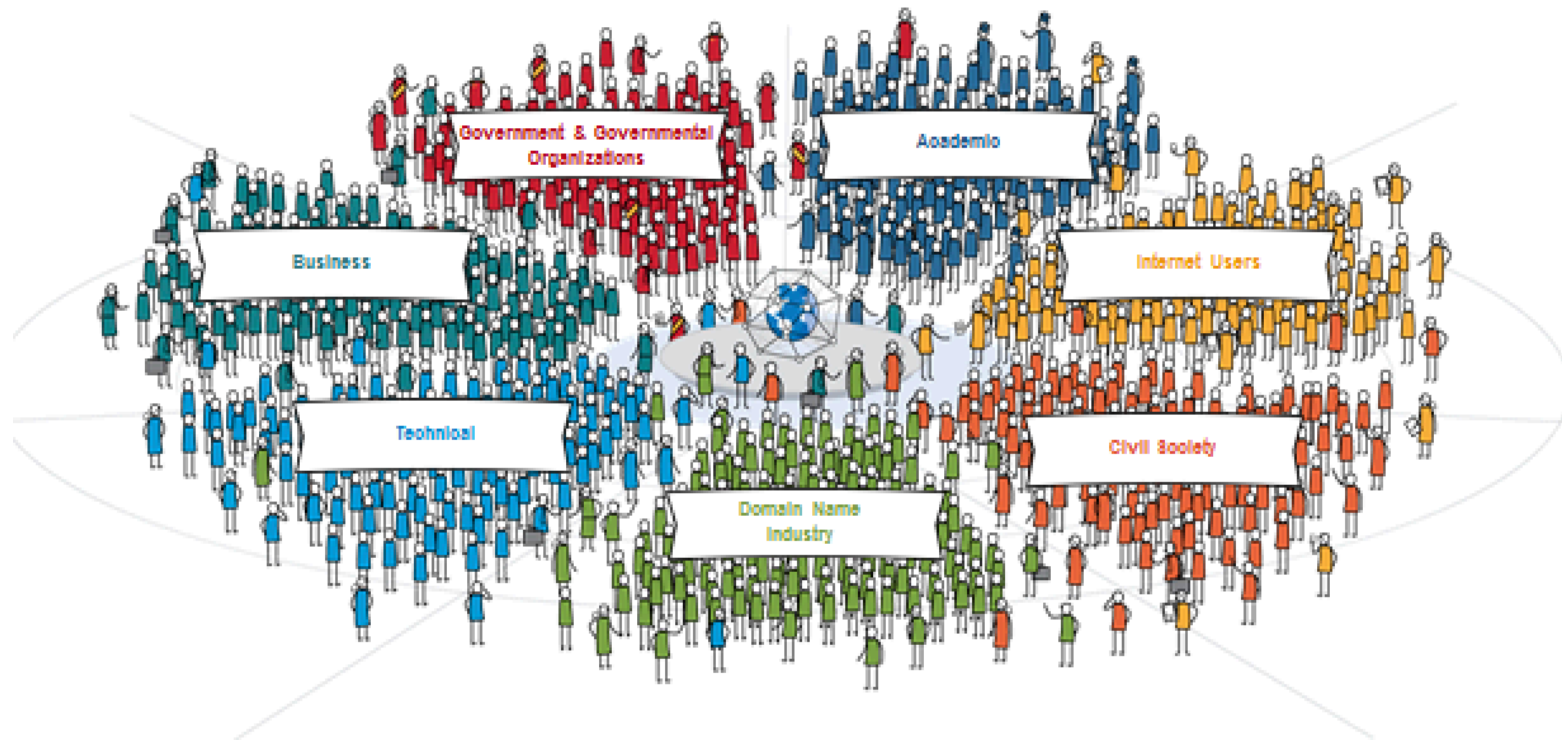
Coordinating with our partners,
we help make the Internet work.





(RFC 7231 HTTP Method Registry)

Multistakeholder Model



ICANN Ecosystem



Mission

"The mission of the Internet Corporation for Assigned Names and Numbers ("ICANN") is to ensure the stable and secure operation of the Internet's unique identifier systems /.../"

ICANN Bylaws 1.1.1.

ICANN's Global Presence

Call one of our regional offices or submit a question online



Contact us ▶

www.icann.org/contact

Regional Offices:

Los Angeles, U.S.A
(Headquarters)
Brussels, Belgium
Istanbul, Turkey
Montevideo, Uruguay
Singapore

Engagement Centers:

Beijing, China
Geneva, Switzerland
Nairobi, Kenya
Washington, D.C., U.S.A.

Partnership Centers:

Asunción, Paraguay
Cairo, Egypt
Seoul, Republic of Korea

Policy Development at ICANN: An Introduction



Carlos Reyes
Director, Strategic Policy Planning

carlos.reyes@icann.org

Overview of ICANN Ecosystem

ICANN Ecosystem



The ICANN Multistakeholder Community

MAKING POLICY:

Three Supporting Organizations (SOs) in the ICANN community are responsible for developing policy recommendations in the areas they represent: IP addresses; generic top-level domains (gTLDs); and country code top-level domains (ccTLDs).





PROVIDING ADVICE:


Four Advisory Committees (ACs) give advice and make recommendations on ICANN topics. The ACs are made up of representatives from: governments and international treaty organizations; root server operators; Internet security experts; and Internet end users.



Supporting Organizations (SOs)

 **ASO**
The ASO Address Council is composed of 15 volunteers — 3 from each of the Regional Internet Registries (RIRs)— who work on global Internet Protocol (IP) Address Policy.

 **ccNSO**
The ccNSO (Council and members) works on global policies relating to country code top-level domain name (ccTLD) policies (e.g., .br, .uk).

 **GNSO**
The GNSO Council is composed of 21 members — divided into 2 houses (contracted and non-contracted parties) — who work on generic top-level domain name (gTLD) policies (e.g., .com, new gTLDs).

Supporting Organizations (SOs)
Three SOs in the ICANN community are responsible for developing policy recommendations in the areas they represent.

Address Supporting Organization (ASO)

Country Code Names Supporting Organization (ccNSO)

Generic Names Supporting Organization (GNSO)

Advisory Committees (ACs)

Advisory Committees (ACs)

Four ACs give advice and make recommendations on ICANN topics.

At-Large Advisory Committee (ALAC)
Governmental Advisory Committee (GAC)
Root Server System Advisory Committee (RSSAC)
Security and Stability Advisory Committee (SSAC)



ALAC

The ALAC voices the interests of the individual Internet user and is composed of 15 members- 2 from each of the five Regional At-Large Organizations (RALOs) and 5 appointed by the ICANN Nominating Committee. It is supported by over 200 At-Large Structures (ALSes) and volunteers.



GAC

The GAC provides advice on public policy issues, particularly on interactions with policies and national laws or international agreements.



RSSAC

The RSSAC advises the ICANN community and Board on the operation, administration, security, and integrity of the Internet's Root Server System.



SSAC

The SSAC advises on matters related to the security and integrity of the Internet's naming and address allocation systems.

Overview of Policy and Advice Development Processes

Multistakeholder Advice Development

At-Large Advisory Committee (ALAC)

ALAC voices interests of Internet end users and advises ICANN Board on policies within ICANN's mission and scope.

ALAC Advice Development Process



Learn more about the ALAC
alac.icann.org



Governmental Advisory Committee (GAC)

GAC advises ICANN Board on public policy issues, particularly in areas where ICANN policies intersect with national laws and international agreements.

GAC Advice Development Process



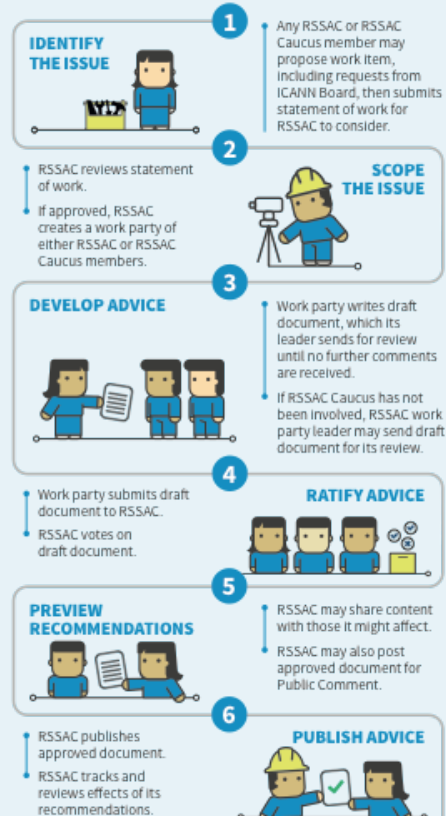
Learn more about the GAC
gac.icann.org

ICANN | GAC
Governmental Advisory Committee

Root Server System Advisory Committee (RSSAC)

RSSAC advises ICANN Board and community on matters relating to the operation, administration, security, and integrity of the Internet's Root Server System.

RSSAC Advice Development Process



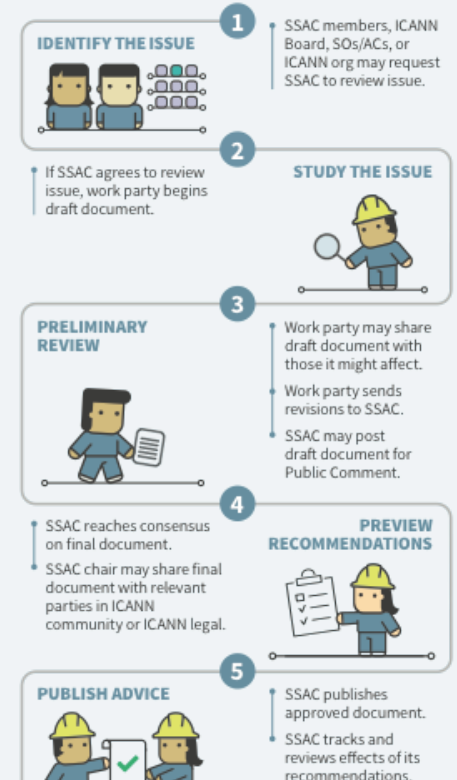
Learn more about the RSSAC
rssac.icann.org

ICANN | RSSAC
Root Server System Advisory Committee

Security and Stability Advisory Committee (SSAC)

SSAC advises ICANN Board and community on issues relating to the security and integrity of the Internet's naming and address allocation systems.

SSAC Advice Development Process



Learn more about the SSAC
ssac.icann.org

ICANN | SSAC
Security and Stability Advisory Committee

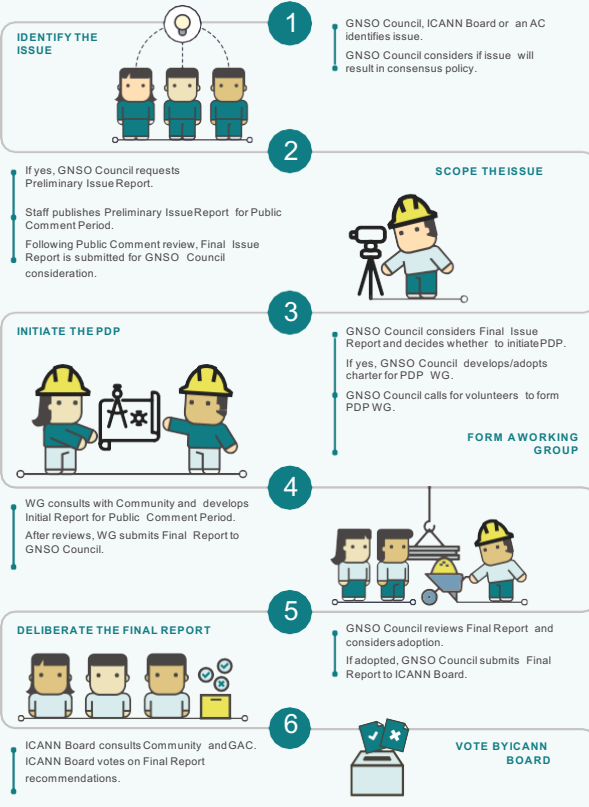
SO/AC Supporting Organizations/Advisory Committees

Multistakeholder Policy Development

Generic Names Supporting Organization (GNSO)

GNSO Council is composed of 21 members — divided into 2 houses (contracted and non-contracted parties) — who work on generic top-level domain name (gTLD) policies (e.g., .com, new gTLDs).

GNSO Policy Development Process



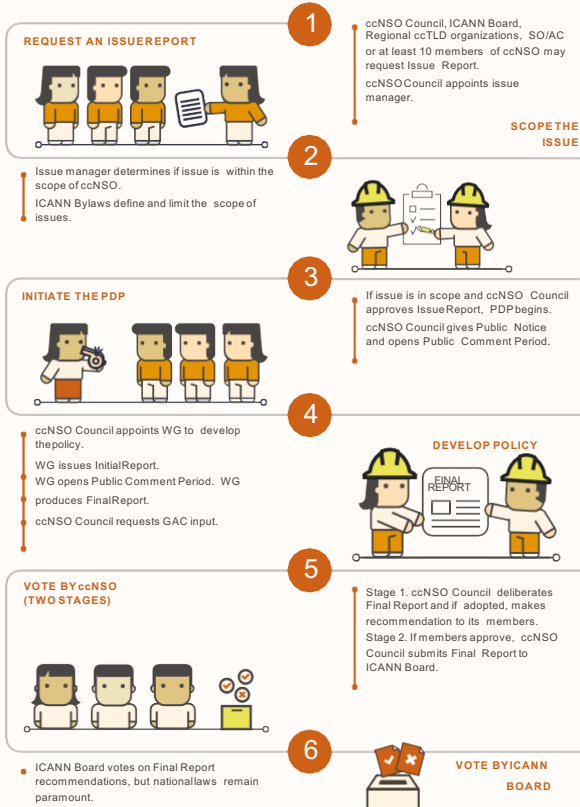
Learn more about the GNSO
gns0.icann.org

ICANN | GNSO
Generic Names Supporting Organization

Country Code Names Supporting Organization (ccNSO)

The ccNSO (Council and members) works on global policies relating to country code top-level domain name (ccTLD) policies (e.g., .br, .uk).

ccNSO Policy Development Process



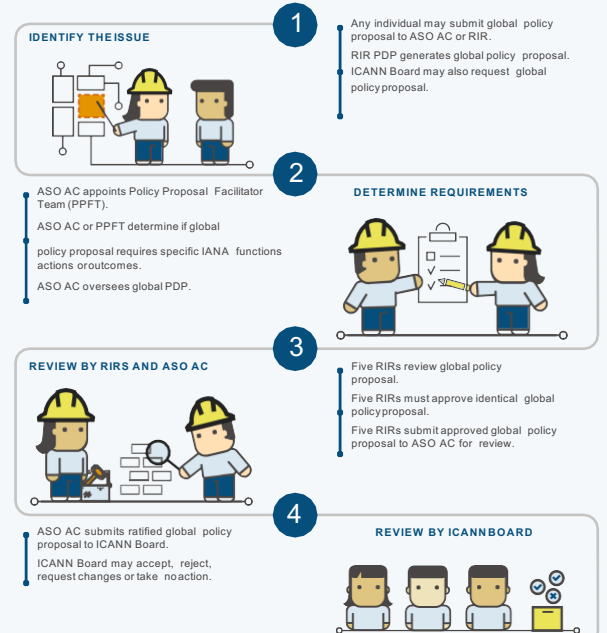
Learn more about the ccNSO
ccnso.icann.org

ICANN | ccNSO
Country Code Names Supporting Organization

Address Supporting Organization (ASO)

ASO Address Council (AC) is composed of 15 volunteers — 3 from each of the Regional Internet Registries (RIRs)* — who work on global Internet Protocol (IP) Address Policy.

ASO Global Policy Development Process



*Regional Internet Registries (RIRs)

- AFRINIC Africa
- APNIC Asia and Pacific region
- ARIN Canada, parts of the Caribbean and North Atlantic islands, and the U.S.
- LACNIC Latin America and parts of the Caribbean
- RIPE NCC Europe, the Middle East and parts of Central Asia

Learn more about the ASO
aso.icann.org

ICANN | ASO
Address Supporting Organization

GAC Governmental Advisory Committee | PDP Policy Development Process | SO/AC Supporting Organizations/Advisory Committees | WG Working Group

Generic Names Supporting Organization (GNSO)

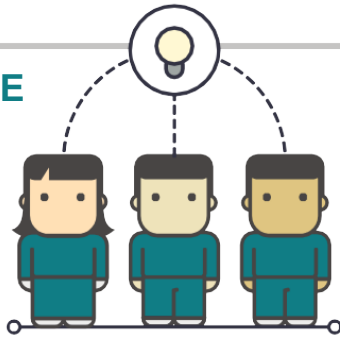
ICANN | GNSO

Generic Names Supporting Organization

GNSO Council is composed of 21 members – divided into 2 houses (contracted and non-contracted parties) – who work on generic top-level domain name (gTLD) policies (e.g., .com, new gTLDs).

GNSO Policy Development Process

IDENTIFY THE ISSUE



1

- GNSO Council, ICANN Board or an AC identifies issue.
- GNSO Council considers if issue will result in consensus policy.



2

SCOPE THE ISSUE

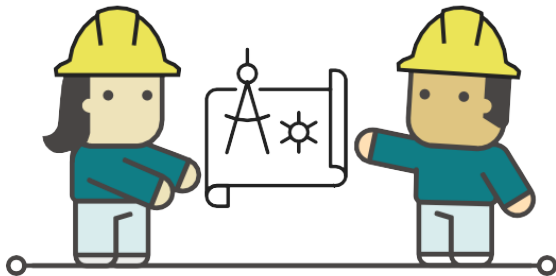


- If yes, GNSO Council requests Preliminary Issue Report.
- Staff publishes Preliminary Issue Report for Public Comment Period.
- Following Public Comment review, Final Issue Report is submitted for GNSO Council consideration.



3


INITIATE THE PDP



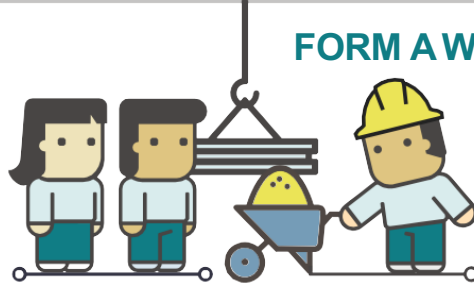
- GNSO Council considers Final Issue Report and decides whether to initiate PDP.
- If yes, GNSO Council develops/adopts charter for PDP WG.
- GNSO Council calls for volunteers to form PDP WG.



GNSO Policy Development Process

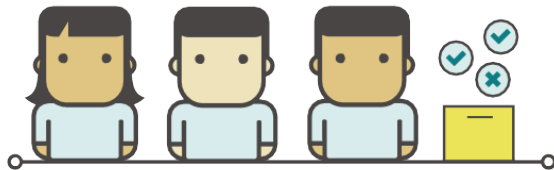
- 
- WG consults with Community and develops Initial Report for Public Comment Period.
 - After reviews, WG submits Final Report to GNSO Council.

4



FORM A WORKING GROUP


DELIBERATE THE FINAL REPORT




5


- GNSO Council reviews Final Report and considers adoption.
- If adopted, GNSO Council submits Final Report to ICANN Board.

6



VOTE BY ICANN BOARD

- 
- ICANN Board consults Community and GAC.
 - ICANN Board votes on Final Report recommendations.

 [Learn more ▶](#)

gns0.icann.org

ICANN | GNSO

Generic Names Supporting Organization

New gTLD Subsequent Procedures PDP

The PDP aims to determine what, if any, changes need to be made to the existing policy recommendations, such as:

- Clarifying, amending, or overriding existing policy principles, recommendations, and implementation guidance.
- Developing new policy recommendations.
- Supplementing or developing new implementation guidance.

Current Status

- After the closing of the Public Comment proceeding for its draft Final Report on 30 September 2020, the working group began turning its attention to evaluating input received and making adjustments as necessary.
- This includes seeking resolution on topics where open issues remain, such as closed generics, string contention resolution mechanisms, and a predictability framework.
- The working group is expected to deliver its Final Report to the GNSO Council no later than the end of December 2020.

How to Participate



1

JOIN

an open community



2

OBSERVE

a working group



3

WRITE

a Public Comment
submission

Topics of Interest at ICANN69

- **Subsequent Procedures**

GNSO - Review of all Rights Protection Mechanisms in gTLDs Working Group
13 Oct 12:00 & 14:00 UTC

GNSO - New gTLD Subsequent Procedures PDP Working Group
14 Oct 12:00 & 14:00 UTC

- **DNS System Abuse**

The At-Large Community and DNS Abuse: An Individual User Education Campaign
14 Oct 08:30 UTC

Plenary Session: DNS Abuse
20 Oct 08:30 UTC

At-Large Policy Session: Beyond Budapest: The UN Cybercrime Treaty and DNS Abuse
20 Oct: 14:30 UTC

- **WHOIS Changes under GDPR**

GAC Discussions on Registry Data Services and Data Protection
20 Oct 12:30 UTC

WHOIS Changes under GDPR/Impact to End-users and Public Safety
21 Oct 08:30 UTC

- **Universal Acceptance**

Internationalized Domain Name (IDN) Program Update
6 Oct 15:00 UTC

Outreach for Addressing Universal Acceptance
19 Oct 10:30 UTC

Remediating Universal Acceptance Issues
20 Oct 12:30 UTC

Community Update on Universal Acceptance Readiness
21 Oct 10:30 UTC

Resources for Newcomers



Elizabeth Andrews
Public Responsibility Programme
Specialist

elizabeth.andrews@icann.org

Resources for newcomers



Free online courses on ICANN Learn: <https://learn.icann.org>

- Learn about ICANN groups and processes
- Build skills to enhance participation
- Discuss concepts with fellow learners



ICANN org Regional Newsletters: <https://info.icann.org/LP---Regional-Newsletter.html>



ICANN Social media



ICANN Meetings app: <https://meetings.icann.org/en/remote69>



Other useful webpages:

Newcomer webpage: <https://www.icann.org/newcomers>

ICANN Acronyms and Terms: <https://www.icann.org/icann-acronyms-and-terms/en/nav/A>

ICANN Communities: <https://www.icann.org/community>

Policy Development Support: <https://www.icann.org/policy>

Technical Functions: <https://www.icann.org/technology>

NextGen & Fellows@ICANN69



Deborah Escalera
Program Manager Public
Responsibility Support

deborah.escalera@icann.org

NextGen and Fellows @ ICANN69

ICANN69 Prep Week (5-8 October) – mandatory sessions for NextGen and Fellows

- ⦿ **October 5**, 13:30 – 15:00 - What to Expect at ICANN69: A Guide for Newcomers
- ⦿ 15:30 - 16:30 - At-Large Social Media Webinar
- ⦿ **October 6**, 17:00 - 18:00 - Internationalized Domain Name (IDN) Program Update
- ⦿ 18:30 - 20:00 - Planning at ICANN and FY22 Planning Process
- ⦿ **October 7**, 10:30 - 11:30 - At-Large ICANN69 Introduction Webinar
- ⦿ **October 8**, 18:30 - 19:30 - Pre-ICANN69 Policy Webinar
- ⦿ 20:00 - 21:00 - Q&A with ICANN Org Executive Team

NextGen Presentations

- ⦿ October 5, 17:00 – 18:00
- ⦿ October 6, 18:30 – 19:30

Fellows only – closed session

- ⦿ October 7, 17:00– 19:00 - PDP Simulation Roleplay for Fellows

Total Twelve webinars by multiple org functions – participation based on time zone

ICANN69: What's Happening During the AGM?

- ⦿ **Seven days over two weeks:**

- 13-15 October (Community Days); 19-22 October (Plenary Week) – Participation based on the sector of interest
- October 14, 16:00-17:00 - ICANN Board Members meeting with ICANN Fellowship and NextGen Programs Participants

- ⦿ **Three plenary sessions:**

- Domain Name Business: Everything You Want to Know, Ask or Discuss
- DNS Abuse: Practical Solutions (ALAC, GAC, RSSAC, SSAC, CSG, Contracted Parties)
- WHOIS Changes After GDPR: Impact on End-Users & Public Safety (ALAC, GAC, Contracted Parties)

- ⦿ **Notable Sessions:**

- One Public Forum
- One Board-Community dialogue session on the future of ICANN meetings
- Board meetings with four Advisory Committees (ALAC, GAC, RSSAC, SSAC, the ccNSO & GNSO Councils and four GNSO stakeholder groups)
- Various SOAC bilateral meetings (e.g. GNSO-SSAC, ALAC-GAC, ccNSO-GNSO)
- Sessions on universal acceptance, ccNSO and GNSO PDP work, Tech Day, DNSSEC Workshop
- Welcome Ceremony

Navigating the Virtual Meeting



Tanzanica King
Sr. Manager, Meeting Strategy and
Design

tanzanica.king@icann.org

Navigating the Virtual Meeting

1

General Structure of
the Virtual Meeting

2

Navigating the
Online Schedule and
Session Pages

3

Session Resources
and Participation
Tools

4

Expected Standards
of Behavior

Virtual Meeting Structure

PREP WEEK	5 – 8 October 2020 Pre-Meeting Webinars	4 Days
OFFICIAL MEETING DATES	13 – 15 October 2020 Community Days	3 Days
	19 – 22 October 2020 Plenary Sessions	4 Days

Week 1 Overview: Community Days

Community Days	DAY 1	DAY 2	DAY 3
	Tuesday 13 Oct 20	Wednesday 14 Oct 20	Thursday 15 Oct 20
AM	Policy Work Cross-Community Interaction Outreach		
PM	ICANN Board Meetings with Supporting Organizations, Advisory Committees, Stakeholder Groups and Constituencies (SO/AC/SG/C)		

*Sessions held between 09:00-17:00 CEST (UTC +2 Hours)

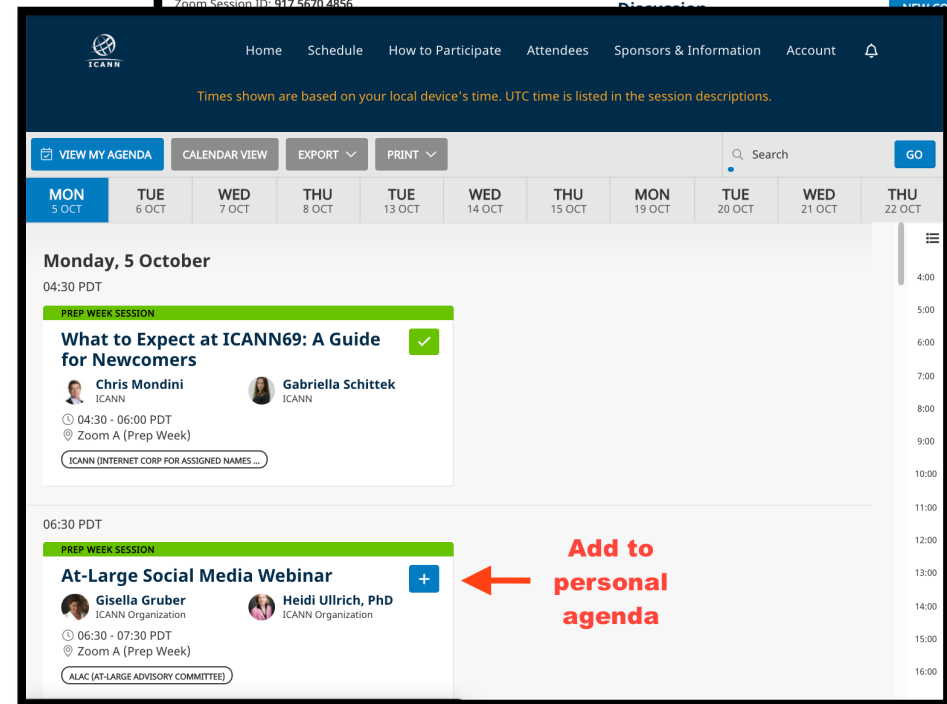
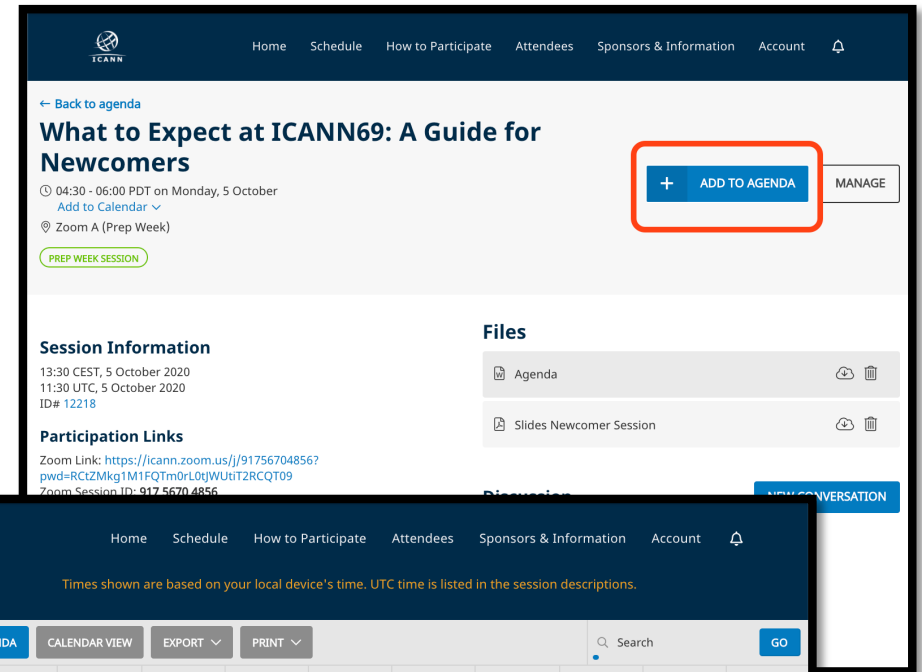
Week 2 Overview: Plenary Sessions

	DAY 1	DAY 2	DAY 3	DAY 4
Plenary Sessions	Monday 19 Oct 20	Tuesday 20 Oct 20	Wednesday 21 Oct 20	Thursday 22 Oct 20
09:00-10:00	TECH DAY (1/2 DAY)	CROSS-COMMUNITY INTERACTION AND POLICY DEVELOPMENT WORK		
10:30-12:00 PARTICIPATE IN CROSS-COMMUNITY DISCUSSIONS	THE DOMAIN NAME BUSINESS: EVERYTHING YOU WANT TO KNOW, ASK OR DISCUSS	DNS ABUSE	WHOIS CHANGES UNDER GDPR: IMPACT TO END-USERS AND PUBLIC SAFETY	ICANN PUBLIC FORUM
12:00-12:30 NETWORK WITH THE COMMUNITY	- VIRTUAL COFFEE / FIKA -			
12:30-14:00	CROSS-COMMUNITY INTERACTION		DNSSEC AND SECURITY WORKSHOP	GNSO COUNCIL MEETING
14:30-16:00	BOARD/COMMUNITY FOCUS ON ICANN MEETINGS	POLICY DEVELOPMENT WORK	GAC COMMUNIQUÉ	ICANN 22ND ANNUAL GENERAL MEETING
16:30-17:30	WELCOME CEREMONY	SOCIAL EVENTS		

*Times shown in CEST (UTC +2 Hours)

Navigating the Online Schedule and Session Pages

- ◎ **Plan your attendance in advance!** Creating a personal agenda will provide **direct access** to your upcoming sessions from the homepage.
- Click **ADD TO AGENDA** to save a session



Export the Agenda to an External Calendar

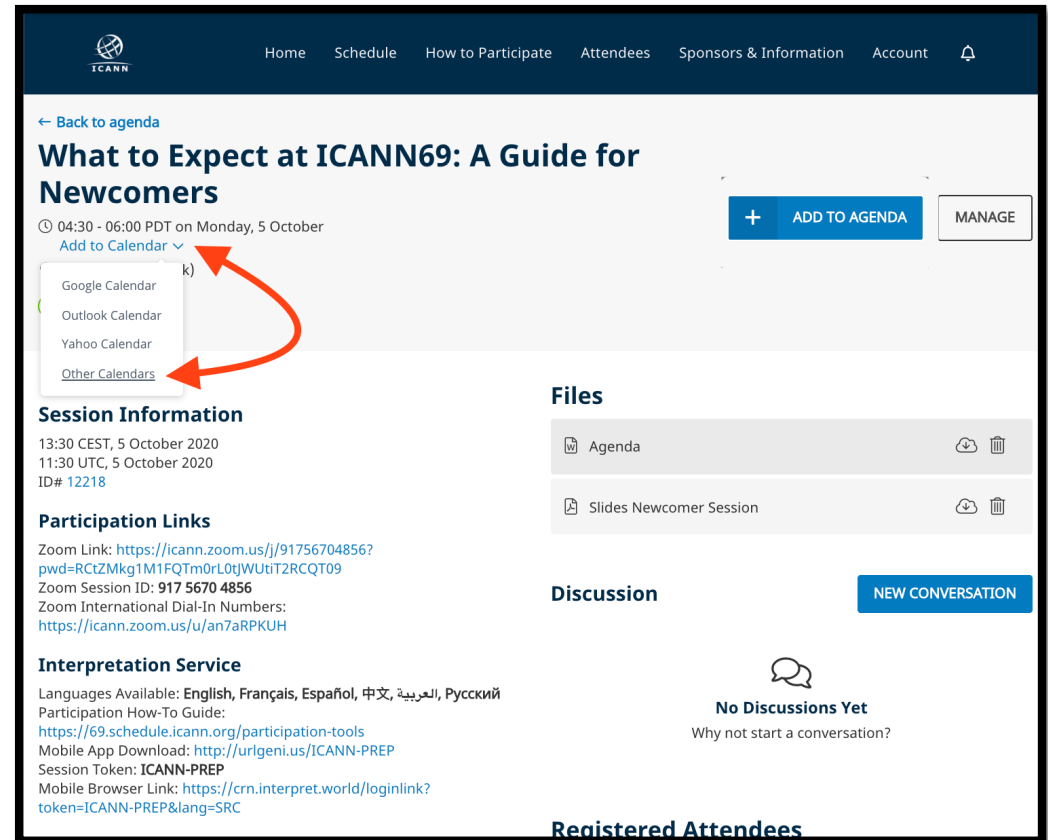
- ⦿ Select **Export > Export Full Agenda (ics)** or **Export My Agenda (ics)**.
 - A file download will begin and save as **meetings.ics**.
- ⦿ Locate the file and Right Click to select **Open-as > Desired Calendar Type**
- ⦿ Once the calendar file opens, click **Save**.

The screenshot shows the ICANN website's agenda page. At the top, there is a navigation bar with links for Home, Schedule, How to Participate, Attendees, and Sponsors. Below this, a message states: "Times shown are based on your local device's time. UTC time is listed in the se". The main content area features a calendar view for Monday, 5 October. A red box highlights the "EXPORT" dropdown menu, which is open and shows three options: "Export Full Agenda (ics)", "Export My Agenda (ics)", and "Download Notes (csv)". Below the calendar, there are two event cards. The first event is "What to Expect at ICANN69: A Guide for Newcomers" by Chris Mondini and Gabriella Schitteck, scheduled for 04:30 - 06:00 PDT at Zoom A (Prep Week). The second event is "At-Large Social Media Webinar" by Gisella Gruber and Heidi Ullrich, PhD, scheduled for 06:30 - 07:30 PDT at Zoom A (Prep Week).

Saving to an External Calendar

Export a Single Session

- Select the tile for the session you would like to add to your calendar
- Under the date and time, select the **Add to Calendar** drop-down, and select the calendar type.
- If your calendar type is not listed, choose **Other Calendars** to download an **.ics file**. Right-click the file to import into your preferred calendar platform.



The screenshot displays the ICANN69 session page for "What to Expect at ICANN69: A Guide for Newcomers". The session is scheduled for 04:30 - 06:00 PDT on Monday, 5 October. A red arrow points to the "Add to Calendar" dropdown menu, which is open and shows options for Google Calendar, Outlook Calendar, Yahoo Calendar, and Other Calendars. The page also includes sections for Session Information, Participation Links, Interpretation Service, and Registered Attendees.

ICANN

Home Schedule How to Participate Attendees Sponsors & Information Account

← Back to agenda

What to Expect at ICANN69: A Guide for Newcomers

04:30 - 06:00 PDT on Monday, 5 October

Add to Calendar

- Google Calendar
- Outlook Calendar
- Yahoo Calendar
- Other Calendars

ADD TO AGENDA MANAGE

Files

- Agenda
- Slides Newcomer Session

Discussion

NEW CONVERSATION

No Discussions Yet

Why not start a conversation?

Registered Attendees

Session Information

13:30 CEST, 5 October 2020
11:30 UTC, 5 October 2020
ID# 12218

Participation Links

Zoom Link: <https://icann.zoom.us/j/91756704856?pwd=RctZMkg1M1FQTm0rL0tjWUtiT2RCQT09>
Zoom Session ID: 917 5670 4856
Zoom International Dial-In Numbers:
<https://icann.zoom.us/j/91756704856>

Interpretation Service

Languages Available: English, Français, Español, 中文, العربية, Русский

Participation How-To Guide: <https://69.schedule.icann.org/participation-tools>
Mobile App Download: <http://urlgeni.us/ICANN-PREP>
Session Token: ICANN-PREP
Mobile Browser Link: <https://crn.interpret.world/loginlink?token=ICANN-PREP&lang=SRC>

Session Resources and Participation Tools

Before and During the Session

- ⦿ Files/Documents
- ⦿ Start a Discussion
- ⦿ Live Interpretation
 - English, Français, Español, Русский, 中文, العربية, Português
- ⦿ Real-Time Transcription (Live-Scribing)

The screenshot displays the ICANN69 session page for "What to Expect at ICANN69: A Guide for Newcomers". The page includes a navigation bar with links for Home, Schedule, How to Participate, Attendees, Sponsors & Information, and Account. The session details show it is on Monday, 5 October, from 04:30 to 06:00 PDT, with a Zoom A (Prep Week) link. A green "ADDED" button and a "MANAGE" button are visible. The "Files" section lists "Agenda" and "Slides Newcomer Session". The "Discussion" section has a "NEW CONVERSATION" button. The "Participation Links" section is highlighted with a red box and contains the Zoom Link, Zoom Session ID (917 5670 4856), and Zoom International Dial-In Numbers. The "Interpretation Service" section lists available languages and provides links for the Participation How-To Guide, Mobile App Download, and Mobile Browser Link. The "Session Details" section explains the opportunity for newcomers. The "Registered Attendees" section shows four profile pictures.

Session Resources and Participation Tools

After the Session

- Audio Archives
- Zoom Archives
- Transcripts

← Back to agenda

Q&A with ICANN Org Executive Team

🕒 12:00 - 13:00 PDT on Thursday, 18 June
Add to Calendar ▾
📍 Prep Week Zoom Room

PREP WEEK(S) SESSION

Session Information

03:00 MYT, 19 June 2020
19:00 UTC, 18 June 2020
ID# 121 785

Session Recordings

- Audio Archive Download
- Zoom Webinar Archive
- English audio archive
- Archive audio en français
- Archivo de audio en español
- 中文音频存档
- Архив аудиозаписей на русском языке
- أرشيف التسجيلات الصوتية باللغة العربية

Session Details

Questions and answers with the ICANN Org Executive Team.

Session Leader: James Cole
Staff Facilitator: Brad White

Files

- TRANS_Q&A with ICANN Org Executive Team-ar
- TRANS_Q&A with ICANN Org Executive Team-en
- TRANS_Q&A with ICANN Org Executive Team-es
- TRANS_Q&A with ICANN Org Executive Team-fr
- TRANS_Q&A with ICANN Org Executive Team-ru
- TRANS_Q&A with ICANN Org Executive Team-zh

ICANN Expected Standards of Behavior

Respect all members of the ICANN community equally, behave in a professional manner and demonstrate appropriate behavior. ICANN strives to create and maintain an environment in which people of many different backgrounds and cultures are treated with dignity, decency, and respect.

Treat all members of the ICANN community equally, irrespective of nationality, gender, racial or ethnic origin, religion or beliefs, disability, age or sexual orientation; members of the ICANN community should treat each other with civility both face-to-face and online.



Listen to the views of all stakeholders when considering policy issues. ICANN is a unique multistakeholder environment. Those who take part in the ICANN process must acknowledge the importance of all stakeholders and seek to understand their points of view.

All participants are expected to conduct themselves on a professional level and will be held to the standards set forth in the [ICANN Community Anti-Harassment Policy and Terms of Participation](#) and Complaint Procedure and the [ICANN Expected Standards of Behavior](#).

Meeting Help Desk

Questions?

Visit the Meeting Help Desk during the event for live support.

After-hours email:
meetingsupport@icann.org

ICANN69
VIRTUAL ANNUAL GENERAL

Meeting Help Desk

INFORMATION

MANAGE

Meeting Help Desk

Description

For live support, join our virtual help desk via Zoom. This room is open for the duration of the conference during meeting hours. Whenever participants have a question, just pop in and someone from the ICANN team will answer it right away.

When the Help Desk Live Support is available, the Zoom link will be posted here.

HELP DESK LIVE SUPPORT IS NOT OPEN AT THIS TIME.

This Help Desk is CLOSED

AFTER-HOURS SUPPORT

During Prep week and off-hours of the conference, participants can send your questions to the meeting support email address and will be answered as quickly as possible. [Get Email Support](#).

Thank you for stopping by and have a wonderful ICANN69!

NOTICE: The help desk will be limited in scope and not be able to assist with participant hardware issues or technical limitations of the participant.

Discussion

NEW CONVERSATION

No Discussions Yet

Why not start a conversation?

Engage with ICANN – Thank You and Questions



One World, One Internet

Visit us at icann.org



[@icann](https://twitter.com/icann)



linkedin/company/icann



facebook.com/icannorg



slideshare/icannpresentations



youtube.com/icannnews



soundcloud/icann



flickr.com/icann



instagram.com/icannorg